Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
Domain 1. Outdoor Spaces and Buildings: Accessibility to buildings, parks, and recreation facilities					
Goal 1.1: Increase access to buildings and use of parks and open spaces by incorporating a systems approach to provide greater opportunities for people to enjoy the outdoors while protecting the environment.					
1.1.1: Ensure all residents have access to parks and open spaces within a half-mile of every home, and recreation facilities within a mile of every home.	DPR	DGS OP	Improve/develop 1-2 small parks and playgrounds based on the Capital Improvement plan. Establish joint-use agreements with schools allowing communities to use school recreational facilities.		Two new garden parks, Zen Garden Parks, will be completed this year. Zen garden parks will provide passive recreational spaces for contemplation and restoration. These garden parks will include seating, landscaping and WiFi. DPR is finalizing a joint use agreement for the new gymnasium at Hearst ES and will complete joint use agreements for the new field developed for the modernized Lafayette ES,. Agreements will also be developed for the modernized Watkins ES and modernized Marie Reed Learning Center.
1.1.2: Develop a plan to use landscaping, art, and natural features as a way to create distinct and memorable places within neighborhoods.	DCCAH	OP, DPW	Implement one or more new public art projects that have an age-friendly component.		DCCAH is working with Age-Friendly DC on a pedestrian safety, anti-street harassment public art project that will be part of DDOT's Vision Zero Initiative. We conducted an open competition for applications via a panel process and have selected two (2) artist/design teams: Marshall Moya Design and the DC Reds Collective. These installations include an interactive walk-thru experience on the 14th & U Street corridor and artistic signage with a social media component at a location TBD. Along with Age-Friendly DC and DDOT, DCCAH is currently finalizing the site selections for these installations, which will be completed by or before September 30, 2016.
1.1.3: Increase the number of parks and public spaces that are equipped with seating (particularly seats with arms and backs), drinking fountains, and restrooms.	DPR	NPS	Finalize a method for identifying areas that need more benches, drinking fountains, and restrooms. Identify a strategy for adding arms and backs to benches and drinking fountains to selected parks.		DPR is developing a strategy to assess the need for restrooms and drinking fountains in parks and recreational areas. In FY 17 DPR will install two new self-cleaning restroom units in park/recreational areas. New drinking fountains will be installed in selected locations citywide.

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1.1.4: Enhance clinical and community linkages to physical activity and nutrition programs for residents 50+, including expanding the Park Prescription program beyond children to residents age 50+.	Unity Health Care, NPS	DOH, DPR, DCOA, Senior Wellness Centers, MCOs, DC Greens, Wholesome Wave	Identify clinical and community sites that serve adults 50+ and seniors; Disseminate information about DPR Senior Services Division programs at these sites; Identify existing evidence-based physical activity and nutrition programs such as Diabetes Prevention Program		The Community Health Administration provides some funding for the FVRx (Fruit and Vegetable Prescription Program). The funds are granted to DC Greens for this purpose
1.1.5: Post on-line accessibility reports for District buildings and parks. Work with the private sector to publish additional accessibility reports for private buildings.	ODR	DCRA	Accessibility survey data posted on ODR website. Access for All campaign created, where constituents send in recommendations for ADA improvements, like the Department of Transportation (DDOT) does with sidewalks.		During FY15, 200 schools and rec centers were surveyed for use as shelters during large-scale disasters. Now, ODR is focused on 9am-5pm buildings. Schools, polling places, and wellness centers will be surveyed during the spring and summer. Survey data for wellness centers will be posted on ODR website.
1.1.6: Increase opportunities for intergenerational gardening and food access on public lands, focusing on DC food deserts.	DPR, OP	OSSE, DCOA	Activate 2-3 community gardens/yard space, providing opportunities for intergenerational interactions.		DPR is working with the Age Friendly initiative to develop a garden share program for school and community gardens. The program is a summer pilot.
1.1.7: Establish an awareness campaign for safe disposal of over-the-counter and prescription medications. The campaign will focus on both disposal of medications as household waste and the establishment of convenient drop-off locations throughout the city.	DEA	DC Water, FEMS, DCOA, pharmacies, hospitals, clinics, DDOE, MPD, DPW	Establish a permanent drop-off location for medications.		Initial conversations held between MPD and DPW to explore potential for a permanent drop-off location. Drug Enforcement Administration drop-offs twice a year.
Domain 2. Transportation: Safe and affordable modes of private and public transportation					
Goal 2.1: Ensure all modes of transportation are safe, affordable, and accessible for residents of all ages and abilities.					
2.1.1: Improve the transparency of reports for- and prioritization of- service requests for repairs of sidewalks, curb cuts, and street lights.	OUC	DDOT	Publish reports on data kept around repairs , curb cuts, and street lights. ADA Transition Plan inventory of barriers will be complete and available as an online map.		DDOT and ODR are completing an accessibility assessment of all of the Districts, ramps, curb cuts, and sidewalks. The agencies are also exploring a partnership with Project Sidewalk out of the University of Maryland, who has created a crowdsourced platform for uncovering accessibility issues using google images.
2.1.2: Develop a sustainable funding system for sidewalk repairs.	DDOT		Utilize two local capital projects to focus on restoring distressed sidewalks. Utilize Federal dollars to assist.		DDOT has repaired 64 blocks of the 269 blocks in our sidewalk paving plan as of the 3rd quarter of FY16.

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
2.1.3: Use safe, aesthetically pleasing materials for sidewalk construction that minimize falls and accidents.	DDOT		Continuously increase feet of flexipave throughout the city to repair dangerous sidewalks in an environmentally-friendly way.	(green)	DDOT has installed 18,900 sq. ft. thus far in FY16.
2.1.4: Establish workgroup to promote bicycle safety and identify strategies to increase the number of older riders using bicycles.	DDOT	Capital Bikeshare WABA,DCPS, DCPCSB, DCPL, MPD, DCOA, DPR	Workgroup formed and recommendations developed. GWU study completed and shared with community.	(red)	The Capital Bikeshare Community Partners program officially launched in April 2016. The program has enrolled a number of wonderful nonprofits and local government agencies, enabling them to connect dozens of their clients with $5 Capital Bikeshare Annual Memberships. This program is targeted at all age groups of low-income individuals in the DC region.
2.1.5: Require that replacement of missing street/traffic signage is easily readable, well-lit at night, and addresses access and functional needs.	DDOT		The new MUTCD standards have enhanced retro reflectivity requirements to improve night time visibility. Continuously increase the number of signs that comply with the new standards as part of regular sign installation and replacement.	(green)	DDOT has replaced 10,602 signs as of the 3rd quarter of FY16
2.1.6: Increase accessibility at public transit stops.	DDOT	WMATA	In FY 16 DDOT will develop ADA-compliant engineering plans and drawings for 51 high priority bus stops in the District. We plan to make 26 bus stops fully ADA accessible which will include the access and egress of the bus stop and bus shelter (if applicable) and nearby curb ramps in FY16. Another 25 will be completed in FY 2017	(green)	The consultant has completed ADA compliant design and engineering drawings for 37 bus stop in the District. Seven of these stops have been improved and the remaining 30 stops are scheduled to be improved by September 30, 2016. The remaining bus stop designs will be completed by September 30, 2016.
2.1.7: Convert pre-existing on-street parking spaces into ADA accessible spaces.	DDOT	DPW, DGS, Various disability organizations	Roll out of Red Top Meter Program including finalizing the new rulemaking.	(green)	DDOT issued the Notice of 1st Proposed Rulemaking Regarding On-Street Metered Parking for Persons with Disabilities in June and the public comment period was open from 6/24/2016 to 7/23/2016 (30 days). DDOT is currently in the regulatory process and will not proceed with the launch without the rules being published as final and a comprehensive public outreach campaign.
Goal 2.2: Provide residents with the information and tools they need to make informed travel choices.					

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2.2.1: Create an integrated, one-call, one-click system for older adults and those with disabilities to access and schedule transportation options, including accessible options.	OUC	WMATA, DCOA, DDOT, DCTC, DHCF (MTM), OCTO	Develop more integrated transportation protocol to maximize efficiency of transportation access.		DDOT has been working with DC government partners, including the Deputy Mayor for Health and Human Services and the DC Office on Aging, to initiate the accessDC study, funded by an Administration for Community Living grant. The study aims to identify gaps and unmet needs in the transportation network serving older adults and persons with disabilities, and will include an extensive public outreach component. This fall, DDOT staff and the project partners plan to select a consultant team to assist with the study, and staff are now working to convene community members to serve on the Project Advisory Committee.
2.2.2: Develop an available-on-demand, cross training for direct service staff to ensure they have up-to-date information about current accessible transportation options and the one-call, one-click system.	DCHR		STRATEGY WITHDRAWN		One-call, One-click system does not exist currently. Until it does, this strategy cannot be completed.
2.2.3: Expand offerings of transportation trainings (individual counseling and group instruction) to introduce and familiarize older adults with all travel options to ensure they can make informed, appropriate, cost-effective, and efficient choices.	WMATA	DCOA, DCPL, DPR, DMV	Increase number of individuals receiving WMATA's travel training. Develop a new cross-agency training to incorporate neighborhoods, popular destinations, and alternative transportation options in addition to transit.		WMATA is moving the strategy forward with our "Train the Travel Trainer" initiative. So far this calendar year Metro has hosted two workshops in which 54 individuals were trained to be travel trainers. These Metro trainings focus on public transportation and people with disabilities, but as we move toward the DC Age-Friendly goal, we will expand the curriculum and offer a broader training. The topics being covered in the training currently include the difference between Metro and local programs, and how to determine the best option for the customer; how to navigate the Metro system and our partner bus systems; how to utilize accessibility features to best meet customer needs; how to develop an individualized transit plan, conduct assessments, teach busy intersection crossings, evaluate the accessibility of pathways, bus stops and shelters, and how to recommend barrier removals; how to guide and instruct a customer in a wheelchair to board, position and alight buses and trains safely and effectively; and how to join a local network of professionals for ongoing support, information and best practices.
2.2.4: Integrate eligibility determination for transportation options into the DC Access System (DCAS).	DHS	DDOT, WMATA, DCTC, DCOA, DHCF, ODR, DDS	STRATEGY WITHDRAWN		DCAS Release 3 is already set and there are no further releases planned at this time.
Domain 3. Housing: Wide range of housing options for older residents aging in communities/place, and other home modification programs					
Goal 3.1: Streamline, expand, and promote programs that support affordable housing and aging in place.					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
3.1.1: Conduct a current Needs Assessment Study taking into consideration recent population changes, needs of residents of various age-cohorts ages 45+, income levels, current and future availability of housing, visitability, etc. and the projected resources necessary to meet these needs.	DHCD, OP, DCOA	DMPED, OP, OVA,VA, ODR, OHR	Comprehensive citywide needs assessment completed, taking into account: current aging programs, senior wellness centers, senior center facilities; housing, transportation infrastructure, employment, and services offered to older adults in DC.	(yellow)	A needs assessment of DCOA's facilities and senior services is currently in progress. DHCD, and the DMHHS, DDOT, DOH, OP, and LGBTQ Agencies are jointly developing and preparing a citywide housing and community living needs assessment scope of work and RFP to be issued at the end of Q4 in FY16.DHCD has agreed to provide most of the funding to cover the cost of the study and the other agencies will review and prepare reports based on the data that each agency collect.
3.1.2: Research and promote home-sharing options for both intergenerational living arrangements and among residents age 50+, as a strategy to enable capable older adults to remain in their communities.	DCOA	WAVE DC, AARP, DHCD, DMHHS, CFSA, Mi Casa, Generations of Hope	Begin development of second Generations of Hope Project in DC and develop home-sharing program.	(green)	Genesis development opened in October 2015. A multi-generational, affordable housing development, Plaza West, has been approved for development. Fifty of the 223 units will be set aside for grandparents raising children.
3.1.3: Amend DC Zoning Law to permit accessory dwelling units (also known as ADUs or "granny flats") in more residential zones.	OP		Implement new zoning code.	(green)	New code passed by Zoning Commission in January 2016. New regulations will take effect in September 2016. Code permits ADUs in more residential zones.
3.1.4: Encourage the development, preservation, and improvement of new and existing independent living residences and affordable and accessible housing in the city by working with the federal Department of Housing and Urban Development (HUD) to increase the allocation of units under the 202 and Section (811) programs.	DHCD, DCHA, DCHFA, DMPED	DDOT, WMATA, HUD	Identify complexes that need accessibility improvements. Increase availability of subsidized housing for seniors.	(yellow)	During FY16 DHCD and its partners will prepare current inventories of all housing projects for seniors located in the District of Columbia and determine the status of each complex, highlighting complexes that need accessibility improvements or that contain units with expiring affordability covenants. Currently DCHFA does not have any projects on its books or pipeline that use the section 202 or 811 programs. DCHFA has prepared an inventory of all senior projects it is has financed through 2015. It has determined when the affordability restriction will expire on each of its projects and is in the process of assessing which projects will need funds for rehabilitation or accessibility compliance.
3.1.5: Improve age 50+ residents' awareness of, and access to, home modification programs, so that they can prepare applications prior to the years when they may experience mobility limitations. Streamline the processes (e.g., the Single Family Residential Rehabilitation Program (SFRRP) and Handicapped Accessibility Improvement Program (HAIP), Rebuilding Together) for older residents who need home modifications urgently.	DHCD	DCOA	SFRRP streamlined so that all money can be dispensed annually.	(green)	DHCD expanded the Safe at Home program and executed an MOU and provided $1 Million to DCOA to provide up to $10,000 grants for home adaptation to individuals age 60 and/or disable. 78 seniors have been served through the SFRRP program over the previous 2 fiscal years.

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
3.1.6: Develop incentives financed by the Housing Production Trust Fund (HPTF) and other government financing to encourage developers to increase the production of new affordable, transit-oriented, universally-designed units for older residents with incomes less than 30% of Area Median Income (AMI).	DHCD, DCHA, DCHFA, OP	Nonprofit housing developers, DBH, DHS	Increased supply of affordable, accessible units within 1/2 mile of major transit.		DHCD has reviewed the criteria of the HPTF and other funding sources. To provide incentives for developers, up to five prioritization scoring points will be awarded for projects that include units designed and reserved for seniors, including assisted living and intergenerational housing units. DHCD is reviewing proposals submitted in response to the RFP issued in March 2016 which included the revised criteria and incentives for developers that submitted housing projects for seniors. Recently, DHCD has completed/under construction 149 units that are located very near metro stations (Genesis at GA avenue, Visionary Square at RI Metro , Girard St NE Apartments, and Plaza West.
3.1.7: Explore and develop options for expanding the supply of neighborhood-scale assisted living for DC residents with incomes below 50% AMI.	DOH, DHCF	DCOA, DHCF	Explore potential locations for these developments and raise Medicaid reimbursement rate.		Thus far in FY16, there has been a decrease in the number of licensed assisted living residences (ALR). The decrease (from 15 to 13 locations) is particularly impactful due to the core population receiving services form the closed locations. The previously licensed ALRs served as the District's source for providing ALR services to residents whose income ranged from below the area median income (AMI) to the middle class income range. To date in FY16, the Health Regulations and Licensing Administration (HRLA) has received two applications for the initiation of new ALRs; one of which has been approved and licensed. The newly operating ALR seeks to provide services to residents that are more financially affluent. The provider is in the construction process of establishing another ALR allegedly geared at providing services to residents whose incomes falls below the AMI. In an effort to address the current need for more affordable ALR locations in the District, HRLA has opened the discussion and presented the need at various ALR provider meetings. It is the intention to bring awareness to the issue and ultimately address the need. Age-Friendly DC's housing needs assessment will explore this issue and look into strategies on how to incentivize more of these developments.
Goal 3.2: Maximize awareness and provide training to increase the amount of housing that is accessible, affordable, safe, and healthy.					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
3.2.1: Develop a series of easy-to-comprehend fact sheets, webinars, and/or infomercials on topics such as qualifying for tax credits, Fair Housing Act compliance, saving money on utilities, and maintaining healthy homes.	DHCD, DCHFA, DCHA, DOEE, DOH	DCOA, DC-OCT	Compile information on a central site that is easy to access and ensure that printed versions are up to date.		DCHFA has abundant training material on how to qualify for, calculate the value of, and stay in compliance with low income housing tax credits. Additional information exists at other agencies. Working to compile all information in one-place and host on Age-Friendly DC's website. DHCD is revising its materials to incorporate Age-Friendly philosophy. Revisions are expected to be completed at the end of 4Q FY 16 and implemented in FY17.
3.2.2: Develop a user-friendly inventory and description of housing choices ideally suited for residents age 50+, who are LGBTQ, who have disabilities, and/or who are English language learners, and identify methods for wide dissemination of this list.	DHCD, DCHFA, DCHA	ODR,DCOA, GLBTA, OLA, OAA, OAPIA, National Association of Realtors	Add additional filters to DC Housing Search.		DHCD and partner agencies have agreed to incorporate the LGBTQ study as part of the citywide comprehensive needs assessment. Currently, we are developing the scope of work and the RFP and is expected to be complete at the end of 4Q of FY16 and implemented in the 1Q of FY17.
3.2.3: Provide training for managers of existing public and private housing (including tenant-owned buildings) to address the needs of aging residents, including Fair Housing and ADA compliance and cultural competency for populations such as residents who are LGBTQ, who are disabled, and/or who are English language learners.	OHR, ODR, DHCD	OTA, DCOA, OGLBTA, OLA, OAA, OAPIA, DCHA	To provide 10 fair housing trainings for managers of existing public and private housing with a specific focus on the needs of aging residents as it pertains to the federal Fair Housing Act, Americans with Disabilities Act and the DC Human Rights Act. A cultural competency component of the training will address LGBTQ, disability and language access issues.		DHCD held the Housing Expo and Home Show at the Convention Center. It was attended by over 2,000 people. There were several exhibitors and training sessions exclusively for seniors. DHCD held a training session on April 28 for renters, policymakers, and advocates. Currently is preparing and coordinating with the Department of employment a training seminar for housing advocates and management companies that serve the senior population in DC.
3.2.4: Promote consistent compliance with the Fair Housing Act by providing DCRA and third-party inspectors with additional guidance and training and offering technical assistance to architects and developers during design and construction.	DCRA, ODR	DHCD, OHR, DSG	Increase in trainings and decrease in complaints.		DCRA enforces ICC A117.1-2009 -Accessible and Usable Buildings and Facilities code as referenced by the International Building Code and 12 DCMR A 2013. . Compliance with this code is consistent with the intent of the criteria of the US Department of Housing and Urban Development Fair Housing Accessibility Guidelines. This code applies to all construction excluding structures built per the International Residential Code(dethatched one and two family dwellings and townhouses. Third party inspector approved by DCRA are required to obtain and maintain and ICC certification as an Accessibility inspector/plans examiner before performing any building inspection. DCRA performs trainings for third party inspectors and ODR has also held trainings on ADA compliance. OHR has received 18 FHA complaints in the first quarter of FY16, 3 of these have been filed under the protected trait of disability. DHCD held a training session on April 28 for renters, policymakers, and advocates.

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Domain 4. Social Participation: Access to leisure, cultural activities, and volunteer opportunities for older residents to participate in social engagement with their peers and younger people					
Goal 4.1: Strengthen, develop, and promote arts, recreation, leisure, and educational activities involving and targeting older adults.					
4.1.1: Inform and connect older residents to arts, recreation, leisure, and educational activities through technology and non-technological means in order to make it easier to find activities of interest.	DCOA	DCCAH, DPR, DCPL, DDOT, DDOE, DCOA, Serve DC, OUC	Increase in the number of residents referred to services and activities through DCOA.		DCOA is revamping its website to make it easier to navigate. It will be broken down by target populations (modeled after CFSA's website).
4.1.2: Increase opportunities for formal and informal group learning for older residents.	DMHHS	Consortium of Universities, DCPL, DPR, DME	Increase number of participants in lifelong learning. And develop database of all courses offered by universities in the Consortium.		The DC Consortium of Universities released web page of all lifelong learning courses offered by Universities that are part of the consortium: http://www.consortium.org/programs-for-senior-citizens/
4.1.3: Organize peer-to-peer learning activities on art, history, travel, culture, sports, politics, etc. that isolated residents can facilitate and participate in.	DMHHS	DCCAH, OLA, OAA, OAPIA, OGLBTA, OCTO, DCPL, DCOA, Smithsonian Museums, GWU, SOME, EventsDC, Verizon Center, National Geographic	Complete pilot study with GWU & SOME and expand to incorporate a learning/teaching component.		GWU, SOME, and Age-Friendly DC have held weekly conversations with homebound DC residents and are working to expand the program.
4.1.4: Expand activities, services, and programs likely to attract residents age 50+ throughout the day.	DCOA	DCCAH DMPED AARP WAVE DC DCOA DPR, DDS	Increase in the number of residents participating in recreational activities.		DPR waived fees for all District-owned fitness centers in 2016. DCOA and DPR are coordinating to provide recreational opportunities for older adults. In FY16, three new villages are under development and one officially launched that had been in progress.
Goal 4.2: Promote and provide quality volunteer opportunities for older adults.					
4.2.1: Produce a "State of Volunteerism in the District" report, assessing volunteerism by age group, activity, and organization, providing recruiting and retaining techniques and recommendations.	Serve DC	United Way, AARP	Produce an extensive report assessing volunteerism by age group, activity, and organization, as well as providing recruiting and retaining techniques and recommendations.		Initial report was compiled in FY15. Lack of data led to awareness that more demographic information needs to be captured on volunteers. 49/~500 volunteers in ServeDC's registry in FY15 were 60+.
4.2.2: Enhance and promote the NeighborGood volunteer database to expand volunteer opportunities, improve usability, increase choices, and better match residents age 50+ with volunteer opportunities.	Serve DC	WAVE DC	District agencies, non-profits, and collaborative partners in the District will increase their advertising of volunteer opportunities on NeighborGood with a focus on intergenerational opportunities.		Serve DC has identified a volunteer database that is more user-friendly. The site is volunteer.dc.gov.
Domain 5. Respect and Social Inclusion: Programs to support and promote ethnic and cultural diversity, along with programs to encourage multigenerational interaction and dialogue					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
Goal 5.1: Empower older adults by improving services, levels of engagement, and public perceptions.					
5.1.1: Expand training to improve age-friendly customer service best practices at all government frontline, public-facing agencies.	DMHHS	OCA, DMPED, DME, DMPSJ, ODR, DCHR, OCTO, OHR	Produce an online training curriculum to be delivered to agency staff and track participation by agency.		Age-Friendly DC is partnering with DCHR to develop an online training for DC employees that promotes an age-friendly working environment and the use of best practices for customer service.
5.1.2: Develop and launch a Districtwide anti-discrimination and anti-ageism campaign that is inclusive of diverse constituencies, including but not limited to LGBTQ older adults, older adults with disabilities, and older adults who are limited and non-English proficient.	OHR	DCOA, DDS	OHR will launch the campaign in late FY16 on social media and in collaboration with multiple agencies. OHR also plans to release the campaign in the Metro if funding is secured.		The Age-Friendly DC Task force is reading *Disrupt Aging* and being asked to reflect on how their agency or organization comports with or is different than the concepts outlined in the book.
5.1.3: Encourage the business community to adopt age-friendly business best practices and provide a welcoming and inclusive environment for older adult customers.	DC Economic Partnership	DC Economic Partnership ODR	Continue to designate more businesses, reaching more than 100.		32 local businesses were recognized by the DC Economic Partnership as Age-Friendly Businesses at an event held at the Partnership's office in late May. More than 100 new candidates have either applied or been nominated for the designation and these will be reviewed by the Business Initiative Review Committee in October.
5.1.4: Increase Districtwide engagement in ongoing Age-Friendly DC initiatives that promote inter-generational and multicultural respect and inclusion among diverse communities.	DMHHS	OGLBTA, Serve DC, OSSE, DYRS, DDS, Generations United – Donna Butts, OAA, OLA, OGLBTQ, OAPIA, Office of women's policy	Connect with partner agencies to increase number of residents reached at events across the city.		Age-Friendly DC hosted two interns throughout the summer of 2016 who attended dozens of community events and talked with and photographed hundreds of residents of all backgrounds.
5.1.5: Develop and distribute surveys in various languages to gauge the level of respect and social inclusion felt by various groups across the city.	DMHHS		Show improvement in 2017 Livability survey from 2015/16 survey results. Reach over 1,000 respondents.		Age-Friendly DC received over 830 Livability Survey responses and also introduced new surveys on Housing, Respect and Social Inclusion, and Intergenerational Living. The results will be used in the 2017 evaluation of Age-Friendly DC progress.
Domain 6. Civic Participation and Employment: Promotion of paid work and entrepreneurship for older residents and opportunities to engage in the formulation of policies					
Goal 6.1: Increase full- and part-time employment and entrepreneurial opportunities for older residents.					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
6.1.1: Establish an interagency work group to increase coordination of employment and senior services for residents age 50+.	DOES	DCOA, DDS, DHS, DCPL, Community partners, OCA, NCBA, WIC, AARP	Develop a resource tool combining all workforce training/development resources and job sites/opportunities.	(yellow)	DOES is hosting an Employment Fair this fall. The agency is working with the Workforce Investment Council (WIC) to potentially use the Domain 6 Task Force Committee as a subcommittee of WIC, focused on the employment needs and desires of older adults.
6.1.2: Develop and increase District government adult internship/fellowship programs for residents age 50+.	DCHR	DOES	Produce findings on DCHR research on programs associated with this goal. Establish partnerships in creating internships/fellowships.	(green)	DOES launched the Alternative Pathways to Employment (APEP) July 25, 2016. APEP targets seniors who are not eligible for Project Empowerment or SCSEP who have barriers to employment. They receive job readiness assistance, career coaching and retention services, and they are matched with vacancies and willing to train on the job. They will work 40 hours per week and will be compensated the minimum wage. The first cohort consists of 33 seniors and Image Works is our business partner who will conduct the job readiness training.
6.1.3: Increase outreach and understanding of issues and opportunities related to employment and entrepreneurship for residents 50+.	DOES	DCOA DHS DDS OHR, DCHR, DSLBD, Chamber of Commerce	Develop training and resource materials to connect older adults to entrepreneurship opportunities.	(green)	DOES conducted four focus groups, two to inform seniors about potential job opportunities and to encourage seniors to seek jobs and entrepreneur opportunities. Two focus groups informed seniors about Age-Friendly DC and obtained feedback from seniors. In addition to DOES staff, Senior Community Services Employment Program (SCSEP) Seniors attended to share their work experience.
6.1.4: Increase technical assistance to help small and local businesses become age-friendly, hire residents age 50+, and provide entrepreneurship opportunities for older residents.	DSLBD	OTR	Increase the number of businesses seeking technical assistance to become age-friendly.	(yellow)	DSLBD will promote age-friendly best practices through its Main Streets inintiative and will organize a presentation on the Business Initiative with Main Street Executive directors. DSLBD will also host 1-2 entrepreurship trainings for older adults.
Goal 6.2: Strengthen, develop, and promote civic participation among residents age 50+.					

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6.2.1: Compile and publish a listing of all opportunities for civic participation and how to get involved.	MOCA	OBC OANC MPD BOE, MOTA	Create booklet or guide for civic participation with steps on how to get involved.		Domain 6 has expanded the taskforce by engaging other groups to promote Civic Engagement and Employment: ReServe (National nonprofit that matches experienced professionals age 55+ for jobs and pays them $11.50 per hour), Council of Churches of Greater Washington, DC Rotary Club (Created a Rotary Working Group for outreach to potential employers). The Mayor's Office of Community Affairs is preparing a Community Handbook. DOES secured the list of Boards and Commissions that can be accessed on line or in hard copy. The information will be used encourage seniors to seek opportunities that pay a stipend or to volunteer.
Domain 7. Communication and Information: Make timely and pertinent information available to, and accessible by, older residents through multiple media.					
Goal 7.1: Improve readability, ease of use, and delivery of timely and accessible information through traditional and digital media utilized by residents age 50+ and caregivers, including television, radio, print, telephone, websites, and mobile apps.					
7.1.1 : Develop guidance for, and promote adoption of, age-friendly communication practices to be used in all media.	DMHHS	DDS OHR DMHHS	Age-Friendly Communication Guidebook adopted by all DC government agencies.		Age-Friendly DC staff have been working with the Mayor's Office of Communication and with the Domain 7 Task Force Committee to refine and complete a one-pager on age-friendly communication best practices.
7.1.2: Overhaul and promote *211 Answers, Please!* database to ensure it is up-to-date, user-friendly, and offers filterable reports.	DHS OCTO	OUC OCP	STRATEGY WITHDRAWN		The District is determining how to move forward with 211. Strategy cannot move forward until a decision is reached.
7.1.3: Ensure that appropriate government employees, contractors, community partners, and others from whom people may seek age-related information know how to answer them or to direct them to the Aging and Disability Resource Center for answers.	DCOA	No Wrong Door Partners: DHCF, DDS, DBH, DOH, OVA, DHS, Senior Service Network	STRATEGY WITHDRAWN		Redundant with 8.1.1 (No Wrong Door)
7.1.4: Utilize radio, TV, print, public service announcements, email blasts, face-to-face events, home-delivered meals, and other means to inform residents how they can access age-related information in a format appropriate to their needs and abilities.	DCOA	National Council on Aging	Increase the number of residents accessing Benefits Check-Up		Benefits Check-Up launched by DCOA in October 2015. Consistent outreach.
Goal 7.2: Expand availability and use of age-friendly and affordable technology by older residents.					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
7.2.1: Increase access to technology (computers, tablets, smartphones, and Wi-Fi) at home and in public places for low-income residents age 50+, including those who are disabled and/or isolated.	OCTO	DCPL, DDS, ODR, OCP	Develop program to provide surplus computers and smart phones to older adults.		OCTO, through its Connect.DC program, partners with DCOA and other District agencies as well as local nonprofits to provide computer training for seniors. More than 75 seniors have received digital literacy training at various locations across the city since the beginning of FY16 . More than 60 seniors completed either basic or intermediate training courses from Byte Back and 15 participated in a multi-generational program from Cyberseniors and the Boys & Girls Club of Greater Washington. This program took place aboard OCTO's Mobile Tech Lab and enlisted teenagers to teach seniors to use computers and tablets. All six DCOA Senior Wellness Centers provide computer and internet access.
7.2.2: Train older DC residents in technologies and devices using existing institutions (libraries, senior centers, nonprofits, and other organizations that offer technology education and intergenerational training opportunities).	DCPL	DPR, DCPCS, Byteback, Connect DC, Academy of Hope, UDC, DCOA, Connect Home Program	Identify service providers of technology training for seniors and their offerings, review and research the current technology skills aptitudes of seniors in the District, and craft a plan outlining suggested recommendations to address technology training needs.		Internal cohort established to address age-friendly strategic goal. Researching partner organizations and best methodology for achieving this goal.
Domain 8: Community Support and Health Services: Access to homecare services, clinics, and programs to promote wellness and active aging					
Goal 8.1: Increase consumer awareness of and access to preventive, primary, urgent, and long-term care.					
8.1.1: Finalize and implement an interagency No Wrong Door plan so that intake, information, assistance, and referral staff at DC health and human services agencies provide person-centered counseling to assist residents with identifying, understanding, and accessing appropriate long-term services and supports. In addition, educate contractors, community partners, and others who work with older adults so they know how to refer people to the appropriate resources that can answer their questions or address their needs.	DDS	All direct service agencies	Finalize No Wrong Door Strategic Plan		No Wrong Door implementation grant activities are underway including: development and launch of the NWD Person-Centered Practices (PCP) training program to train 2 Mentor Trainers, 8 Trainers representing 4 core LTSS agencies and 200 government and provider staff by the end of the 3rd quarter of CY 2016 (currently in its 2nd month); CMS approval of an Advance Planning Document for a new Multi-Agency Case Management System that supports NWD eligibility, enrollment and access to LTSS; formation of a cultural and linguistic inter-agency subcommittee representing 5 core LTSS agencies to recommend cross agency improvements at intake; process mapping the current state of intake of 5 core LTSS agencies; we are in the early stages of working with a messaging and marketing consultant and a consultant was selected to guide NWD marketing/branding deliverables; and more.

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
8.1.2: Provide cross-training for navigators and a series of fact sheets on accessing financial planning, will and estate planning, Medicaid qualification, and long-term care resources for individuals, families, spouses, and domestic partners.	DCOA	DISB, LCE, Senior Service Network, DHCF, DDS, DBH, DOH, OVA, DHS	Improved customers service provision achieved through cross-training and information sharing with other District agencies and community partners.	(green)	Whitman-Walker Health will work with DCOA over August and September 2016 to develop a plan to provide cross-training for DCOA navigators and a series of fact sheets on accessing financial planning, will and estate planning, Medicaid qualification, and long-term care resources for individuals, families, spouses, and domestic partners.
8.1.3: Require Continuing Education Units (CEU) or relevant training in geriatric care and cultural competency to be obtained by licensed healthcare providers, first responders, caseworkers, and caregivers.	DOH	DHS, FEMS, Home Care Partners	Have one of the boards require CEUs or training specific to geriatric care	(yellow)	DCOA is partnering with Whitman Walker Health to promote lesbian, gay, bisexual, transgender and questioning (LGBTQ) cultural competency for service providers. DCOA has completed seven trainings that have be attended by more than 180 social workers, managers, and other client interfacing staff from the Senior Service Network. Additionally, the DCOA Alzheimer's initiative grant group developed an Alzheimer's Behavior Symptom Management training that is approved for both social work and NAP CEUs. The training has already been provided to a few groups of social workers, family caregivers and to all of Home Care Partners' home health aides. We also recently did a "Train the Trainer" session so others could take the training back to their agencies. Additionally, Home Care Partners does an annual ethics training for all our home health aides.
8.1.4: Continue progress toward federal approval to implement the Program for All-inclusive Care for the Elderly (PACE), using a hub and spoke model to reach more residents closer to home.	DHCF	DOH DCOA PACE vendor	The District moves closer to implementing PACE.	(red)	PACE-DC Advisory Group met on July 14th. The group's recommendations include: 1) Sending a letter to the DC Department of Health Care Finance, urging DHCF to request funding in the FY 2018 budget to advance PACE. Letter sent. Wayne Turnage confirmed receipt and forwarded the letter to his executive management team to ensure that PACE is included in the fall budget development process; 2) National PACE Association (NPA) staff is scheduled to meet with Advisory Group member Molly Singer on the 18th to further develop the structure of the PACE-DC Advisory Group; and 3) PACE-DC Advisory Group reached out to the Office of the Chief Financial Officer to obtain more information on the PACE fiscal impact estimate and see when the Upper Payment Limit and PACE rates will be updated.
8.1.5: Expand compensated respite care for low-income unpaid caregivers.	DCOA	DHCF, Home Care Partners	Increase number of low-income, unpaid caregivers receiving some form of support.	(red)	DCOA's federal program of Lifespan Respite will end in FY16.
8.1.6: Fully implement the Nursing Assistive Personnel (NAP) legislation.	DOH	DISB	Fully promulgate rulemaking	(yellow)	Regulations are still undergoing legal sufficiency review.

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
8.1.7: Ensure the availability of linguistically and culturally competent training and certification for nursing assistive personnel.	DOH	Carlos Rosario, ESL providers	Multi-lingual training and revised certification program.	(yellow)	The Board is working with a testing company to revise an HHA examination with written and skills sections of the examination being focused soley on the role of the HHA.
8.1.8: Introduce or expand primary mental health screening programs for older adults.	DBH	DCOA, DHCF, MCO's, AMA, CHA	Require the use of screening tool(s) by PCPs in annual physicals and hospital discharges.		DBH is in the process of asking DC Academy of Family Physicians and the American Geriatrics Society what screening tools are currently used or can be recommended.
8.1.9: Provide training on behavioral health for counselors and aides working in hospitals and home-based care units.	DBH	DCOA, DHCF, AMA, DCHA, Home Care Partners	Provide training on behavioral health signs, symptoms and management developed for counselors and aides working in hospitals and home-based care units	(yellow)	DBH has conducted a suvery of of Health Health Agencies. There are 1000+ home health aides. They work various shifts and hours. As such web based appears to be the best otpion, however their computer skills and their access to computers is quesionable. These issues will need to be explored further.In the meantime, DBH is reviewing potential web based training modules.
Goal 8.2: Promote safety, wellness, livability, and activity in the community.					
8.2.1: Increase access to affordable, fresh produce and other healthful foods.	DOH, DCOA	DC Central Kitchen, AARP, Capital Area Food Bank, OP, DSLBD, Unity Health Care, DC Farmers' Market Collaborative	Conduct a needs assessment for senior food insecurity. Use data to better connect seniors to programs that provide affordable, fresh produce and wellness education.	(yellow)	The Food Policy Council held its first meeting in August and had over 200 members of the public in attendance. The Senior Farmer's Market Nutrition Program has increased per person funding from $25-$30. The CAFB is working on a pilot project to connect individuals in the clinical setting with food resources and more with GWU.
8.2.2: Establish and implement an evidenced-based falls prevention program for residents, particularly those with balance and mobility issues.	DCOA	Community partners	Increase the number of programs available to improve strength and balance and reduce the risk of falls.	(green)	Safe at Home program launched January 4, 2016. As of July 31, 2016, more than 1,300 District residents have been referred to the program and 334 people have enrolled. Of those, 251 clients have received an initial visit by an Occupational Therapist and 108 projects have been completed. Additionally, all DCOA Wellness Centers have federal funding for Enhanced Fitness which is an evidence-based, outcome driven fitness program. Otago training being planned with OT/PT students, DC government and Wellness Center employees.

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
8.2.3: Expand number of peer counseling and support programs and increase the number of older adult peer counselors.	DBH	DOH, DHCD, DCRA, DDOT, and DCOA's Senior Service Network; CSAs/SUD providers	Increase in the number of Certified Peer Specialists who are age 50+		At the start of the initiative 53 of 107 individuals who have been certified as peer specialist are age 50+ . Additional training has been conducted. Currently, 66 of 128 individual's who have been certified are age 50+
8.2.4: Establish awareness campaign to educate older adults on optimal use of over-the-counter and prescription medications.	DOH	pharmacies, hospitals, universities	Establish campaign.		Medication reviews were conducted during DCOAs falls prevention day activities in September 2015. DOH has developed handout materials that are going through internal approval process and is engaging stakeholders including Howard University's College of Pharmacy to find licensed pharmacists who can distribute materials and respond to questions.
8.2.5: Increase opportunities and programming for older adults to engage in physical and mental wellness activities.	DCOA	DPR, OLLI, University Consortium	Increase physical activity and mental health offerings.		DCOA is partnering more closely with DPR. FitDC walks held in every ward. Club Memory is expanding to all senior wellness centers - operating in 4 currently.
Domain 9: Emergency Preparedness and Resilience, a DC focus: Information, education, and training to ensure the safety, wellness, and readiness of older adults in emergency situations					
Goal 9.1: Identify and reach vulnerable and at-risk resident populations with information and education on emergency preparedness and resilience.					
9.1.1: Increase AlertDC enrollment.	HSEMA	OUC	Increase Alert DC enrollment by 6% from FY15 numbers.		In the first three quarters of FY16, HSEMA had a 5.53% increase in AlertDC users. There were 158,751 AlertDC users at the end of FY15. 8,780 new AlertDC recipients registered in the first three quarter of FY16. HSEMA has aggressively advertised AlertDC on social media, its website, and through its community outreach activities. During the Papal Visit and the January blizzard, AlertDC sign up information was prominently included on the pope.dc.gov and snow.dc.gov web pages.
9.1.2: Identify and locate facilities and service centers serving vulnerable populations and identify locations with high concentrations of vulnerable adults throughout DC, creating a usable database containing this information.	DOH	HSEMA, OCTO, OP	Database created with vulnerability index.		HSEMA is working on a social vulnerabiliuty assessment to map where vulnerable communities are located. DOEE has also identified vulnerable communities from a climate perspective. DOH and the Vulnerable Populations Community Health Care Coalition continue discussion with community partners on best practices in reaching and serving vulnerable residents in crises.
Goal 9.2: Build individual and community resilience and preparedness for emergencies.					

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
9.2.1: Continue to provide uniform trainings on preparedness, mass care, emergency response, access and functional needs, behavioral health, CPR/first aid, and resilience to District government staff and public volunteers.	DOH	ServeDC, FEMS	Provide CERT training for every existing village.		6,619 people have been trained in Hand on Heart CPR training as of July 13, 2016.
9.2.2: Create and assist community supported, neighbor-to-neighbor networks across the city that are accessible to all income levels.	DCOA	DMHHS	Launch a village in ward 5, 7, and 8.		"How to Start a Village" guide developed. New map of existing village boundaries produced. Three new villages under development and one launched in FY16.
Domain 10: Elder Abuse, Neglect, and Fraud, a DC focus: Prevention and prosecution of financial exploitation, neglect, and physical, sexual, and emotional abuse of older adults					
Goal 10.1: Strengthen the elder abuse prevention, detection, and enforcement system.					
10.1.1: Improve awareness about elder abuse among the public, unpaid caregivers, and non-healthcare mandated reporters.	DHS	DISB	Increase in the number of participants reached through presentations on how to detect and report elder abuse, neglect and fraud.		APS has given 4 presentations and hosted a table at the Mayor's Christmas Party. Aps and disb are plannning to launch the "senior$afe" training program for securities firm personnel on september 23, 2016. The program was developed by the north american securities administrators association. We have requested aarp to allow us to use a meeting room in their headquarters in dc. We plan to include aarp, mpd, aps, and disb in the program.
10.1.2: Provide training specific to elder abuse, neglect, and fraud to be obtained by in-service providers, licensed caseworkers, and caregivers working with older adults.	DOH	LCE U.S. Attorney's Office, Community Prosecution Division	Provide specific training on elder abuse prevention.		This is included in the model curricula for home health aide training, which all aspiring home health aides go through before certification.
DDS ensures that it's service delivery providers train each new employment who has contact with people with intellectual disabilities (ID) on the signs/indicators of abuse, neglect, and exploitation, and how to report such. The ID population of vulnerable adults includes the elderly who are in the provider's care.

DDS also conducts monthly in-service trainings at DDS with the designated internal investigative staff (Incident Management Coordinators) for the provider agency community on such topics as detecting abuse, neglect, and exploitation involving the elderly and vulnerable adults in their care.

DDS also conducts quarterly Abuse Investigator Roundtable trainings which involves interagency trainings with various DC Government regulatory, investigative, and law enforcement units. The trainings cover elder and vulnerable adult abuse, neglect, and exploitation. |

Goal/Strategy	Lead Agency	Partners	2017 Outcome	Progress Code	Progress Update
10.1.3: Develop programs to educate and protect vulnerable residents from scams.	OAG	DHCD DCOA DCRA OAG	Continual increase in number trained/reached through presentations.	🟩	1,088 Money Smart participants trained in FY15. OAG started an Office of Consumer Protection and operates a consumer protection hotline. Presentations have been given at senior wellness centers, ANCs, and civic association meetings. OAG has also participated in two forums on construction and housing scams -one federal and one with DCRA. In FY 2016 to date, DISB has made 23 presentations some in partnership with OAG and other DC agencies. There have been 409 trainees at these presentations. The OAG has a hotline through the Office of Consumer Protection 202-442-9828 that facilitates investigation of claims regarding consumer complaints. OCP has the ability to mediate and bring suits when there is a pattern of misconduct. OCP and OAG Community Engagement have delivered 40 presentations at senior centers, libraries, community centers, and local chapters of the AARP. This translates to over 1200 DC seniors who have attended in these presentations.
10.1.4: Conduct a study to determine the amount of 'hidden' cases of elder abuse that are not reported.	DHS		Finish study by 2017 providing recommendations for how to address hidden cases.	🟥	DHS approached GWU about conducting this research but needs to find funding to support a comprehensive study. DISB has learned that the national study done for the Investor Protection Trust could be adapted to DC and administered here. We will confer with GWU about the feasibility of such a survey.
Goal 10.2: Improve cooperation and collaboration among agencies on cases of actual or suspected elder abuse.					
10.2.1: Adult Protective Services and the DC Long Term Care Ombudsman Program (DCLTCOP) will collaborate on mutual issues, including investigations, and will share limited information accordingly.	DHS	MPD, LCE, DCOA, DBH, DHCF, DOH, OTA, DCRA, DHCD, CFSA, DYRS, DDS	Increased collaboration between Adult Protective Services and DCLTCOP.	🟩	In the first quarter of FY16, the two offices collaborated on four cases.
10.2.2: Enhance awareness by agencies and the public of the Health Regulation & Licensing Administration's "Online Professional License Search" that provides names of health care professionals who have been disciplined by their respective Boards.	DOH	DHCF DCOA	Increased awareness and usage of search engine.	🟩	DOH has a hyperlink on its website that allows the public to search for licensing status and disciplinary actions of licensed health professionals. https://app.hpla.doh.dc.gov/Weblookup/

Code	
🟩	Significant progress or outcome achieved
🟨	Moderate, steady progress
🟥	Minimal or no progress
⬜	Strategy withdrawn