

AGE-FRIENDLY DC

Two-Year Progress Report



v.1-2020

 **WE ARE**
WASHINGTON
DC GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

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LETTER FROM MAYOR MURIEL BOWSER

I am proud to present this two-year report outlining the actions the District has taken to ensure we are a city where it is easier to grow older.

We are committed to making changes that foster meaningful engagement among various generations, offer accessibility for all, cultivate respectful attitudes regardless of age, and lead to healthy, long, purposeful lives. The [World Health Organization \(WHO\)](#) has been our guide throughout this process. Together we work to listen to resident's views and devise thoughtful plans that lead to clear actions.

The Age-Friendly DC 2023 Strategic Plan that I released in 2018 had to be adapted when the COVID public health emergency began in early 2020. All of us have made sacrifices, but as a city we remain strong. We have seen District services, businesses, and neighbors come together during this difficult time to find creative ways to serve one another and remain united.

During this public health emergency, we know it is important to practice social distancing, wear masks, and to wash our hands. Sadly, thousands around the country and the District have suffered from this scourge while working to help others. As of October 18, 2020, the District has lost 641 people and 16,370 have tested positive for COVID. Numbers remain updated [here](#). The District will continue to put measures in place to keep our city safe and keep our community informed.

In October, I released my Fiscal Year 2021 budget, called [DC HOPE](#). DC HOPE focuses on health, opportunity, prosperity, and equity. By following this plan, we can live up to our DC values and give more Washingtonians the fair shot they deserve. We recognize that lifelong learning is essential, so we have expanded opportunities and support the growth and development of parents, grandparents and aging individuals across the city.

This Age-Friendly DC report updates the goals and strategies that support the [2023 Age-Friendly DC Strategic Plan](#). I invite you to review and join us, virtually for now, as we do our best to support our relatives, friends, and neighbors by taking the actions noted in this report.



AGE-FRIENDLY DC EXECUTIVE SUMMARY

Age-Friendly DC is focused on changing aging in DC. The inspiration came from the World Health Organization (WHO) Age-Friendly Communities initiative, and DC delivered its letter of commitment to WHO in 2013.

WHO expected the DC project to:

1. Listen and understand the strengths and challenges of the city;
2. Develop a plan to address the challenges; and
3. Implement the plan and report back on progress.

DC went through all of those steps.

See: [Age-Friendly DC's first progress report to WHO and AARP.](#)

DC made changes to its built environment, confronted the need to improve attitudes about growing older, and motivated interest in the lifelong health and security of residents. The results? In 2017 the World Health Organization and AARP (which became the WHO agent in the United States in 2014) recognized the [District as a top city in the world](#) for its progress implementing Age-Friendly policies and strategies.

In 2018, Mayor Muriel Bowser established the second [Age-Friendly DC Task Force](#). In six months, the DC initiative completed its second five-year strategic plan using the evaluation of the first five-year plan as a framework. As a result of work done in the first five years, hundreds of community organizations in the District joined more than 40 DC Government agencies to implement the 2023 Strategic Plan. [The 2023 Age-Friendly DC Strategic Plan](#) sheds light on actions taken by DC agencies and community organizations that are expected to prepare the city for a future with fewer children and youth and many more adults age 50 and older.

Since the launch of DC's Age-Friendly Initiative, the District has:

- Completed a [Block-by-Block Walk](#), which led the DC Department of Transportation to dedicate financial resources to walkability and pedestrian safety;
- Changed policies for [Elder Persons with Disabilities \(EPD\) waivers](#) that led to construction of affordable assisted living residences opening in Ward 8 beginning in 2021;
- Authorized the development of the Program for All-Inclusive Care for the Elderly ([PACE](#)) for nursing home-eligible residents to remain at home with support and engagement;
- Committed more resources to [training mature workers, opening the prospect of part-time careers in long term care](#);
- Prompted more [agencies](#) and [organizations](#) to create programs for wellness, education, and entertainment for residents who are growing older;

AGE-FRIENDLY DC EXECUTIVE SUMMARY

- Moved to greater [coordinated emergency preparation](#) with the aid of residents with disabilities and adults who have experienced calamities;
- Increased funding for low income residents to [modify their homes for safety](#) and accessibility;
- Funded [DC Neighborhood Villages](#) grassroots organizations that mobilize neighbors to engage with older adults who want to stay in the community;
- Emphasized community action to prevent crime;
- Made [paid family leave](#) available to most employees who need time off following childbirth or to assist frail relatives;
- Provided attention to our youngest through [Thrive by Five](#), which can be expected to improve the first years with an eye toward greater longevity;
- Used a proactive, public health driven approach to address [COVID-19](#);
- Committed to make sure black lives of all ages matter.

The report that follows describes the progress made towards implementing the [Age-Friendly DC 2023 Strategic Plan](#) over the last two years.



PILLAR 1: BUILT ENVIRONMENT

The built environment accounts for how human-made structures affect where we live, work, and play. Decisions about transportation, land use, parks, and other aspects of city and regional planning have an enormous impact on quality-of-life for everyone, especially as we age.

BUILT ENVIRONMENT ACTIONS UNDERWAY

1. Transportation, housing, outdoor spaces, and buildings are safe, affordable, livable, and accessible for residents of all ages and abilities.
 - a.) Continue to improve access to real-time data of service reports and prioritization for repairs of pathways and parking spaces.
 - b.) Promote intergenerational programs and events through home sharing, car share programs, community service, and recreational initiatives.
 - c.) Continue to improve lighting, signage, and accessibility for roads, sidewalks, and recreational paths.
2. Residents will be empowered with information about safe, healthy, and accessible housing, transportation, and recreation programs.
 - a.) Promote and enhance clinical and community linkages to physical activities and nutrition programs for residents 50 and over through the expansion of Bikeshare DC, Produce Plus, Park Prescription Program, and Department of Parks and Recreation fitness programs.
 - b.) Ensure all resources are easily accessible by promoting navigable websites, print materials, as well as telephone resources.

Initiatives

SAFE AT HOME

The Department of Aging and Community Living's (DACL) Safe at Home program provides safety adaptations in and around the homes of qualifying seniors and adults with disabilities to make it easier to age and stay in place.

VISION ZERO

Vision Zero aims to improve pedestrian and bicycle transportation safety by showcasing effective local actions, empowering local leaders to take action, and promoting partnerships to advance pedestrian and bicycle safety.

PILLAR 1: BUILT ENVIRONMENT

SUSTAINABLE DC

Sustainable DC is the District of Columbia's major planning effort to make DC the most sustainable city in the nation.

ACCESSORY DWELLING UNITS

Accessory Dwelling Units, also known as ADUs, are secondary units that are attached to a primary dwelling unit. ADUs provide another home sharing option for older adults to age safely and affordably in place.

DC COMPREHENSIVE PLAN

The District of Columbia's Comprehensive Plan is a 20-year framework that guides future growth and development with Age-Friendly aims, goals and strategies integrated.



DOMAIN 1: OUTDOOR SPACES AND BUILDINGS

VISION: A city where everyone has access to recreational facilities, activities and services; moves easily indoors and out; and routinely experiences nature

By 2023 we will:

- Publish a report highlighting the proportion of District buildings and parks that are accessible.
- Increase opportunities for intergenerational and community gardening that will beautify neighborhoods.



GOAL
1.1



INCREASE ACCESSIBILITY AND KNOWLEDGE OF OUTDOOR AREAS BY CREATING ENGAGEMENT OPPORTUNITIES; AND WORK TO BEAUTIFY RECREATIONAL FACILITIES.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
1.1.1	Increase the number of art projects, landmarks and natural features for persons of all ages as a way to create distinct and memorable places within neighborhoods by 2023.	DCCA	OP, DPW, DDOT	Making Progress
1.1.2	Strengthen the linkages to physical activity for residents 50+ by expanding the Park Prescription to residents of all ages.	DPR	DC Health, DACL	Delayed
1.1.3	Increase the number of parks and public spaces by 10 new locations a year that are equipped with drinking fountains, restrooms and seating with arms and backs.	DPR	ODR	Making Progress
1.1.4	Increase awareness of District buildings and parks that are accessible.	OP	DCRA, DCPS, DGS, DPR	Delayed
1.1.5	Increase awareness of accessibility concerns by working with private entities to publish accessibility reports for private buildings.	Age-Friendly DC Task Force		Delayed

DOMAIN 2: TRANSPORTATION

VISION: A city with a variety of transportation modes, including walking, biking, and scooting that are safe and affordable for travelers of all ages and abilities, easy to find and use, and effectively connect residents and visitors to jobs, goods, and services.

By 2023 we will:

- Improve access and real time information about service requests
- Support and track funding devoted to Vision Zero goals to increase bicycle, pedestrian, and personal mobility device safety
- Ensure transit stops are compliant with accessibility guidelines



GOAL
2.1



CONTINUE IMPLEMENTING SAFE AND AFFORDABLE PRIVATE AND PUBLIC MODES OF TRANSPORTATION.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
2.1.1	Develop sustainable funding and implementation for sidewalk repairs, safety, and maintenance	DDOT		Making Progress
2.1.2	Reduce the amount of bicycle and pedestrian crashes	DDOT	WABA, MPD, PAC, BAC	Making Progress
2.1.3	Increase outreach to a.) increase older adult bicycle usage and b.) strengthen the interaction of pedestrian/bicycle/mobility devices	DDOT	WABA, DCPL, DPR, BAC, DACL	Delayed
2.1.4	Replace street/traffic signage so it is easily readable, well-lit at night, and addresses access and functional needs	DDOT		Complete
2.1.5	Improve transit stops making them more compliant with accessibility guidelines through sidewalk/intersection connectivity (e.g. curb ramps and APS)	DDOT	WMATA	Complete
2.1.6	Improve accessible curbside use opportunities	DDOT	ODR, WMATA, DFHY, DACL	Complete

DOMAIN 2: TRANSPORTATION

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
2.1.7	Improve safety and security, access, and connectivity of shared use paths (trails) for all users	<u>DDOT</u>	<u>DPR, DACL, DC Neighborhood Villages, NCPC, NPS, AOC, Capital Trails Coalition</u>	Complete
2.1.8	Upgrade signals at intersections to better accommodate older adults and persons with disabilities	<u>DDOT</u>	<u>DCAL Senior Wellness Centers, PAC,</u>	Complete



GOAL 2.2



PROVIDE RESIDENTS AND VISITORS WITH THE INFORMATION AND TOOLS THEY NEED TO MAKE INFORMED TRAVEL CHOICES.

2.2.1	Enhance WMATA transportation training (such as Travel Training/ System Orientation), individual counseling and group instruction which inform older adults of all travel options. Pertinent written information can ensure they can make informed, appropriate, cost-effective, and efficient choices	<u>WMATA</u>	<u>DCPL, DDOT, DACL, DPR, AARP, DFHY</u>	Making Progress
2.2.2	Expand travel options to connect older adults to survival essentials (i.e. meal delivery, medication) and to key locations (medical centers, senior centers, retail/grocery) within the District	<u>DFHY, DACL, DDOT</u>	<u>DC Neighborhood Villages</u>	Complete
2.2.3	Improve access to real time data, such as reports of service repair requests for sidewalks, streetlights, alleys, and traffic signals	<u>DDOT</u>		Making Progress

DOMAIN 3: HOUSING

VISION: *A city that provides access to a continuum of safe and affordable housing options that allow residents to age in place.*

By 2023 we will:

- Implement the [DC Housing Framework for Equity and Growth](#).
- Encourage implementation of accessory dwelling units (also known as ADUs or “granny flats”) in more residential zones.
- Research and promote home-sharing options.

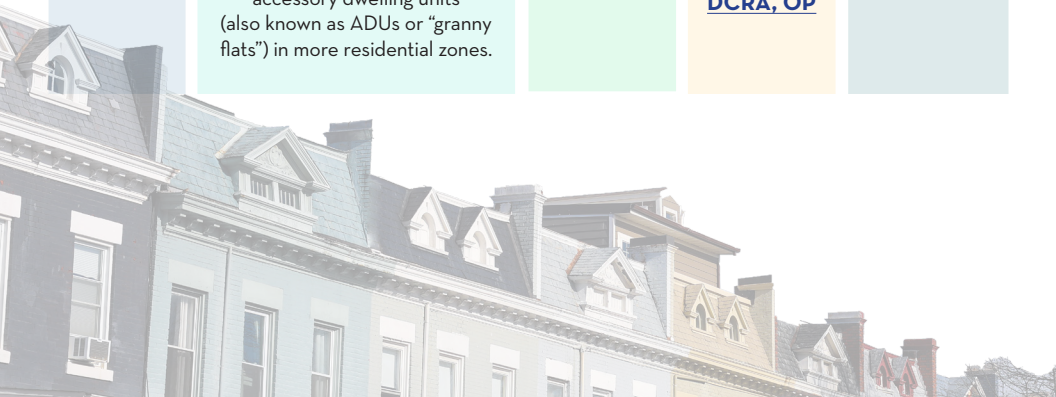


STREAMLINE, EXPAND, AND PROMOTE PROGRAMS THAT SUPPORT AFFORDABLE HOUSING AND AGING IN PLACE.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
3.1.1	Develop incentives financed by the Housing Production Trust Fund (HPTF) and other government financing to encourage developers to increase the production of new affordable units available, including intergenerational as well as age-segregated housing to residents 50+.	DHCD, OP	Nonprofit housing developers, DBH, DHS	Making Progress
3.1.2	Increase awareness and access to the Safe At Home program to residents 60+ by expanding eligibility requirements.	DACL		Making Progress
3.1.3	Increase awareness and access to home modification programs using allocated funds from the Single Family Residential Rehabilitation Program, Handicapped Accessibility Program, Safe at Home Program, Rebuilding Together, and other programs, so residents can prepare prior for the years when they may experience mobility limitations and/or accommodate others with mobility disabilities.	DHCD	DACL	Making Progress

DOMAIN 3: HOUSING

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
3.1.4.1	Review Medicaid assisted living reimbursement rates annually to support older low-income residents accessing and maintaining assisted living housing.	<u>DHCF</u>	<u>DACL</u>	Delayed
3.1.4.2	Review Optional State Supplemental Payment (OSSP) funding levels to ensure that payment rates to eligible individuals and couples do not fall below the payment levels established effective January 1, 2021 and are updated to reflect inflation.	<u>DACF</u>		Delayed
3.1.5	Encourage the development, preservation, and improvement of new and existing independent living residences and affordable and accessible housing in the city.	<u>DHCD, DMPED</u>	<u>WMATA</u>	Making Progress
3.1.6	Research and promote home-sharing options for both intergenerational living arrangements and for residents 50+, as a strategy to enable capable older adults to remain in their neighborhoods.	<u>Age-Friendly DC Task Force</u>	<u>AARP, Generations of Hope, Home Sharing Compatibility Apps, including Silvernest</u>	Making Progress
3.1.7	Encourage implementation of accessory dwelling units (also known as ADUs or “granny flats”) in more residential zones.	<u>DMPED</u>	<u>DHCD, DCRA, OP</u>	Delayed



DOMAIN 3: HOUSING



GOAL
3.2

INCREASE AWARENESS OF ACCESSIBLE, AFFORDABLE, AND HEALTHY HOUSING OPTIONS THAT SUPPORT RESIDENTS WITH DIVERSE BACKGROUNDS AND INTERESTS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
3.2.1	Provide and update a series of easy-to-comprehend factsheets, webinars, and/or infomercials on topics such as qualifying for tax credits, Fair Housing Act compliance, saving money on utilities, and the Healthy Homes program, annually.	<u>OTA, OTR, DISB, OHR</u> <u>DOEE</u>	<u>DHCD</u>	Making Progress
3.2.2	Develop and distribute a user-friendly list of housing inventory that supports residents 50+, with diverse backgrounds, i.e.: LGBTQ, persons with disabilities, English as a second language speakers.	<u>DHCD</u>	<u>ODR, MOLGBT, MOLA, MOAA, MOAPIA, National Association of Realtors</u>	Making Progress
3.2.3	Provide training for managers of existing public and private housing including - tenant-owned buildings; and - to address the needs of aging residents, Fair Housing, ADA compliance and cultural competency for populations such as residents who are LGBTQ, who are disabled, and/or who are English language learners.	<u>OHR, ODR, DACL</u>	<u>OTA, MOLGBT, MOLA, MOAA, MOAPIA, DCHA, DHCD</u>	Delayed
3.2.4	Expand Fair Housing Act training to third-party inspectors and offer technical assistance to architects and developers to promote compliance with the act.	<u>DCRA, ODR</u>	<u>DHCD, OHR, DGS</u>	Delayed

PILLAR 2: CHANGING ATTITUDES ABOUT GROWING OLDER

Older Washingtonians bring enormous value to neighborhoods through life experience, knowledge, and strong ties to community institutions. Age-Friendly DC celebrates the contributions of residents 50 and over.

CHANGING ATTITUDES ABOUT GROWING OLDER ACTIONS UNDERWAY

1. Inform and connect older residents to arts, recreation and educational activities.
2. Create a network of partners to help distribute communication materials, including newsletters that aggregate news, events, and information for District residents 50 and older. Promote career, civic, and meaningful volunteer opportunities through faith-based communities and online databases.
 - a.) Enhance usability, increase choices and better match residents age 50 and over with volunteer opportunities
3. Support the targeted engagement of LGBTQ, Latinx, immigrant, non-English speakers, and residents with disabilities by building networks of communication that provide the same opportunities as any other group.
 - a.) Meet with LGBTQ service and support organizations to explore opportunities to educate the public about reversing negative attitudes and biases against LGBTQ individuals.
 - b.) Promote training programs for agencies and businesses that encourage inclusive practices of various groups such as the LGBT-friendly Certification through SAGECare.

Initiatives

NEIGHBORHOOD VILLAGES

DC has more grassroots-formed villages per square mile than any state. Promoting neighbors helping neighbors brings social opportunities for all generations and awareness of community resources that can help residents age in place.

DACL LGBTQ OUTREACH

The Department of Aging and Community Living (DACL) engages regularly with LGBTQ elders, including through education about existing resources and innovative programming. The agency also works with local LGBTQ organizations and the older adult service network on programs and activities.

SENIOR AMERICORPS AND SENIOR CORPS

Americorps and SeniorCorps are respected programs that engage millions of Americans in service opportunities.

DOMAIN 4: SOCIAL PARTICIPATION

VISION: A city where leisure, cultural, intergenerational, and creative activities are widely available and accessible for residents age 50 and over.

By 2023 we will:

- Promote, determine, and measure future intergenerational social activities and programs for underserved populations.
- Produce a “State of Volunteerism in the District” report assessing volunteerism by age group, activity, and organization



GOAL
4.1



DEVELOP, STRENGTHEN, AND PROMOTE ARTS, RECREATION, LEISURE, AND OTHER SOCIAL ACTIVITIES INVOLVING OLDER ADULTS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
4.1.1	Promote, determine, and measure future intergenerational social activities and programs for underserved populations, such as, intergenerational gardening and help with technology	<u>DACL</u>	<u>DCPL,</u> <u>OCTO, DPR,</u> <u>MOCA,</u> <u>Seabury Resources for Aging,</u> <u>IONA Senior Services,</u> <u>Neighborhood Villages in DC</u>	Making Progress
4.1.2	Build Around Town into a citywide online location with information about adult-oriented education, service, and events.	<u>Iona Senior Services</u>	<u>DACL</u>	Making Progress
4.1.3	Promote arts-oriented programs for adults of all abilities.	<u>Smithsonian Institutions</u>	<u>GW Center for Aging, Health and Humanities</u>	Making Progress
4.1.4	Promote outdoor safe-distanced mutual interest gatherings	<u>DPR</u>	<u>Capital Nature, ParkRx</u>	Making Progress

DOMAIN 4: SOCIAL PARTICIPATION



GOAL
4.2



PROMOTE AND PROVIDE QUALITY VOLUNTEER OPPORTUNITIES FOR OLDER ADULTS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
4.2.1	Produce a "State of Volunteerism in the District" report assessing volunteerism by age group, activity, and organization, providing recruiting and retaining techniques and recommendations.	MOCA CNCS	ServeDC	Delayed
4.2.2	Enhance and promote the ServeDC volunteer database to expand volunteer opportunities, improve ease of use, increase choices, and better match residents 50+ with volunteer opportunities.	CNCS	Neighborhood Villages in DC	Delayed



DOMAIN 5: RESPECT AND SOCIAL INCLUSION

VISION: A city that actively empowers older adults by improving public and private services, as well as public perceptions on aging.

By 2023 we will:

- Improve customer services at frontline, public-facing government agencies to better serve older adults.
- Develop and conduct public relations campaigns to mitigate negative attitudes and biases against aging individuals.



EMPOWER OLDER ADULTS BY IMPROVING PUBLIC AND PRIVATE SERVICES TO BETTER SERVE OLDER ADULTS, AND ENHANCE THE PUBLIC PERCEPTIONS ON AGING.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
5.1.1	Develop person-centered, culturally sensitive training that is available to frontline, public-facing government agencies and staff.	DACL , ODR	DDS , MOLGBT	Making Progress
5.1.2	Partner with private entities to support education campaigns aimed at mitigating negative attitudes and biases against aging individuals	Age-Friendly DC Task Force	AARP-DC, Commission on Aging, Commission on Persons with Disabilities, Advisory Committee on LGBTQ Affairs, Commission on Human Rights, Advisory Board of DC Veteran Affairs, Commission on African Affairs, Commission on Asian and Pacific Islander Community Development, Commission on Latino Community Development, Commission on Returning Citizens and Re-entry, Corporation on National and Community Service, DC Commission for Women, Mayor's Advisory Commission on Caribbean Community Affairs, Mayor's Interfaith Council, NCOA, LeadingAge, Frameworks Institute	Making Progress

DOMAIN 5: RESPECT AND SOCIAL INCLUSION

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
5.1.3	Support implementation of the Olmstead Plan.	<u>ODR</u>	<u>DACL, DHCF, DDS, DBH, DOES, DHS, DCHA</u>	Delayed



DOMAIN 6: CIVIC PARTICIPATION AND EMPLOYMENT

VISION: *A city where full and part-time work opportunities are available for the most experienced workers.*

By 2023 we will:

- Work with long-term care employers to train residents 50 and older to work in long-term care positions close to home and with a focus on part-time opportunities.
- Explore technical assistance and financial incentives to help small and local businesses become more age-friendly and provide entrepreneurship opportunities for older adults.



GOAL 6.1



INCREASE FULL- AND PART-TIME EMPLOYMENT AND ENTREPRENEURIAL OPPORTUNITIES FOR OLDER RESIDENTS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
6.1.1	Increase the number of residents 50+ working in long-term care by partnering with employers. Emphasize long-term care employment opportunities close to home.	<u>DOES</u>	<u>OSSE Adult Charter Schools, DC Housing Authority, Leading Age</u>	Making Progress
6.1.2	Partner with the Rotary Club of Washington and Council of Churches of Greater Washington to identify entrepreneurial opportunities and employers that focus on hiring residents age 50+.	<u>Age-Friendly DC Task Force</u>	<u>Rotary Club of Washington, CCGW, Washington Inter-faith Council, AARP-DC</u>	Delayed
6.1.3	Work with the Age-Friendly Business initiative to provide technical assistance and explore financial incentives to help small and local businesses become age-friendly, hire residents age 50+, and provide entrepreneurship opportunities for older residents.	<u>Age-Friendly DC Task Force</u>	<u>AARP-DC, DSLBD, DOES</u>	Delayed



GOAL 6.2



INCREASE CIVIC PARTICIPATION AMONG RESIDENTS AGE 50+.

6.2.1	Create and publish a listing of civic engagement opportunities for residents age 50+.	<u>DOES</u>	<u>MOTA</u>	Delayed
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DOMAIN 7: COMMUNICATION AND INFORMATION

VISION: *A city that uses all forms of communication to keep older residents connected to their community, friends and family.*

By 2023 we will:

- Complete a list summarizing technical training opportunities available to DC seniors.
- Distribute all senior-specific communications in all official languages.



**GOAL
7.1**



**IMPROVE COMMUNICATION REGARDING AGE-FRIENDLY INITIATIVES
ACROSS A RANGE OF TRADITIONAL AND DIGITAL MEDIA.**

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
7.1.1	Promote newsletters related to District and community partner programs, activities and initiatives (i.e. community fairs, District agency events, etc.).	<u>DACL</u>	<u>Iona Senior Services Around Town, Beacon Newspapers, MOCA</u>	Making Progress
7.1.2	Facilitate more participation in technical training workshops by maintaining an <u>up-to-date list summarizing technical training opportunities</u> available to DC seniors - offered by OCTO, other city agencies, or community groups. Partner with DA CL to make information about training opportunities available and accessible to seniors across the city.	<u>Iona Senior Services</u>	<u>DA CL, DCPL</u>	Making Progress



**GOAL
7.2**



**PROMOTE UNDERSTANDING AND USE OF BEST PRACTICES FOR
AGE-FRIENDLY COMMUNICATIONS ACROSS THE CITY.**

7.2.1	Distribute communication guidance that includes OCTO-recommended tips for print and digital media to increase readability for older residents.	<u>OCTO, Leading Age DC</u>		Making Progress
7.2.2	Encourage distribution of information, geared towards residents 50+ years of age, into all official DC government languages.	<u>Age-Friendly DC Task Force</u>	<u>DCPL, AARP-DC MOCA</u>	Delayed

PILLAR 3: LIFELONG HEALTH AND SECURITY

As Washingtonians age, residents are increasingly likely to engage with the health care system, whether through home care, clinic visits, wellness programs or prescription medication. It is critical that aging adults be equipped to continually assess their health needs and be savvy decision makers about medical care.

GOALS AND STRATEGIES

1. A stronger feeling of physical, mental, and financial security for older adults in the home, in the community, and while traveling around the city.
 - a.) Promote intergenerational relationships through home-sharing, caregiving, and transport services to create a sense of safety and well-being.
 - b.) Build on the Vision Zero and Safe At Home programs to create a safer environment for residents to carry out their lives.
2. Provide adults age 50 and older with the information they need to make informed choices about their health.

Initiatives

DC GREENS PRODUCE PLUS

Produce Plus is a program in which DC residents can receive \$10 worth of Produce Plus coupons when recipients visit a participating DC farmers' market, up to two times a week.

RIGHT CARE, RIGHT NOW

Right Care, Right Now is Mayor Bowser's initiative to connect DC residents to appropriate health care services during non-emergency 911 calls.

ALERT DC

Alert DC is the official DC communications system that sends emergency alerts, notifications, and updates to your devices.

TRAINING AND RESPONSE FOR OLDER VICTIMS

DC TROV is the District's collaborative training and response system for victims of elder abuse.

WISER WOMEN

As the only organization to focus exclusively on the unique financial challenges that women face, WISER supports women's opportunities to secure adequate retirement income through research, workshops and partnerships.

PILLAR 3: LIFELONG HEALTH AND SECURITY

Initiatives

THE INVESTOR PROTECTION TRUST

The Investor Protection Trust works to help adults build and safeguard later years as an independent source of non-commercial investor education.

NEIGHBORHOOD WATCH

Neighborhood Watch is a community-based crime prevention program where neighbors look out for each other's safety, property and homes in a systematic and sustained way.

OVERCOMING CHALLENGES READING AND CALCULATING

Age-Friendly DC is striving to make it easier for adults to obtain the educational next step, whether that means completion of a college degree or overcoming challenges with reading and arithmetic.



DOMAIN 8: COMMUNITY SUPPORT AND HEALTH SERVICES

VISION: *A city that promotes wellness and active aging through achieving excellent health outcomes at all ages.*

By 2023 we will:

- Increase consumer awareness of preventive, primary, urgent, and long-term care options.
- Promote safety, wellness, livability, and activity in the community.
- Support access to affordable nutrition and food education.
- Increase health workers' and resident's knowledge of behavioral health and substance abuse.



GOAL 8.1



INCREASE CONSUMER AWARENESS OF PREVENTIVE, PRIMARY, URGENT, AND LONG-TERM CARE OPTIONS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
8.1.1	Increase public awareness of DACL's wide array of resources available to older adults and adults with disabilities.	<u>DACL</u>	<u>AARP, IONA, Home Care Partners</u>	Making Progress
8.1.2	Continue progress toward implementing the Program for All-inclusive Care for the Elderly (PACE).	<u>DHCF</u>	PACE contractor (to be selected by DHCF in 2020)	Making Progress



GOAL 8.2



PROMOTE SAFETY, WELLNESS, LIVABILITY, AND ACTIVITY IN THE COMMUNITY.

8.2.1	Compile and analyze data on falls to inform appropriate, evidence-based interventions that reduce the incidence of falls.	<u>DC Health</u>	<u>DACL, DCHCA, DACL - APS, District Trauma System, OCME, DCFEMS, AARP-DC, DCPCA, District of Columbia Hospital Association,</u>	Making Progress
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DOMAIN 8: COMMUNITY SUPPORT AND HEALTH SERVICES

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
8.2.2	Look for best practices to prevent or to address poly pharmacy or drug-to-drug interactions that result in hospitalization and emergency room visits.	DC Health	DCPCA , DCHA , DCFEMS , DHCF , retail pharmacies , academic institutions	Making Progress
8.2.3	Increase awareness and access to community activities for persons ages 50+.	DPR	ANCs , DC Neighborhood Villages , AARP-DC , Iona Senior Services , DACL , ADRCs	Making Progress



GOAL 8.3



SUPPORT ACCESS TO AFFORDABLE NUTRITION AND FOOD EDUCATION.

8.3.1	Increase access to affordable food including fresh produce and other healthy foods for residents age 50+.	DC Health	DACL , DHS , OP , OSSE , Sustainable DC , UDC .	Making Progress
8.3.2	Increase participation in nutrition and food education programs for residents age 50+	DC Health	DACL , DPR , Capital Area Food Bank , DC Central Kitchen , DC Neighborhood Villages , Food and Friends , food retail outlets , SOME	Making Progress
8.3.3	Identify, compile, and disseminate an online and printed directory of community-based resources that provide access to affordable nutrition and food education opportunities for residents age 50+	DC Health	DC Food Policy Council , DC Health , DACL , DC Greens , DC Hunger Solutions , DCPCA , DC Senior Advisory Coalition	Completed

DOMAIN 8: COMMUNITY SUPPORT AND HEALTH SERVICES



INCREASE HEALTH WORKERS' AND RESIDENT'S KNOWLEDGE OF BEHAVIORAL HEALTH AND SUBSTANCE ABUSE.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
8.4.1	Identify developmentally appropriate and culturally competent training for health care workers and aides working in home-based care units in behavioral health care settings (including memory loss) for adults over 50.	<u>DC Health</u>	<u>DBH, DHS, DCFEMS, Home Care Partners, Long Term Care Community Based Organizations, DCHHA</u>	Making Progress
8.4.2	Recommend a behavioral health screening tool and behavioral health referral information for patients over 50 to be used in healthcare settings by primary care providers.	<u>DBH</u>	<u>DACL, DC Health, American Psychological Association, American Psychiatric Association</u>	Making Progress
8.4.3	Increase knowledge of the impact of substance use and mental health on overall health and wellbeing for residents of the District of Columbia aged 50+	<u>DBH</u> <u>DACL</u>	<u>DC Health</u>	Making Progress



DOMAIN 9: EMERGENCY PREPAREDNESS AND RESILIENCE

VISION: *A city that ensures the readiness, immediate safety, and resiliency of all residents and communities before, during, and after an emergency.*

By 2023 we will:

- Continue to provide uniform training to all adults on preparedness, mass care, emergency response, access and functional needs, behavioral health, CPR/first aid, and resilience.
- Create and assist community supported, neighborhood groups across the city that are accessible to all income levels.



GOAL 9.1



ASSIST VULNERABLE AND AT-RISK RESIDENT POPULATIONS WITH CONNECTIVITY TO EMERGENCY PREPAREDNESS AND RESILIENCY INFORMATION.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
9.1.1	Through the actions of DC agencies and community organizations, continue emphasizing the importance of mutual support for all, including residents whose first language is not English and residents with disabilities.	HSEMA	OUC, MOCA, OCTO, OP, DOEE, ODR, DACL, DDS,	Making Progress



GOAL 9.2



BUILD INDIVIDUAL AND COMMUNITY RESILIENCE AND PREPAREDNESS FOR EMERGENCIES.

9.2.1	Increase awareness of trainings on preparedness, mass care, emergency response, access and functional needs, behavioral health, CPR/first aid, and resilience to District government staff and volunteers.	HSEMA, MOCA	ServeDC, DCPL, Neighborhood Villages in DC, American Red Cross	Making Progress
9.2.2	Create and assist community supported, neighborhood villages across the city that are accessible to all income levels.	DACL, Neighborhood Villages in DC		Making Progress

DOMAIN 10: ABUSE, NEGLECT AND UNDUE INFLUENCE

VISION: *A city where older adults can expect to live free of financial exploitation, neglect, and physical, sexual and emotional abuse.*

By 2023 we will:

- Develop mitigation strategies to lessen the impact of elder abuse in the forms of physical and financial abuse, sexual assault, and neglect
- Increase the identification and access to civil remedies for victims to decrease the likelihood of revictimization
- Increase the prosecution of elder abuse
- Develop education and training programs to increase the knowledge and understanding of rights and resources available for elders that have been victimized



GOAL 10.1



LESSEN THE IMPACT OF ELDER ABUSE IN THE FORMS OF PHYSICAL ABUSE, SEXUAL ASSAULT, FINANCIAL ABUSE AND NEGLECT.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
10.1.1	Increase the awareness of elder abuse in the forms of physical abuse, sexual assault, financial abuse and neglect.	<u>DC TROV</u>	<u>OAG, DISB, DACL - APS</u>	Making Progress
10.1.2	Conduct a comprehensive needs assessment to garner a greater understanding of elders' experiences with abuse in the District, assessing the current services offered to senior victims, and evaluating where the current gaps are.	<u>DC TROV</u>		Completed
10.1.3	Coordinate a robust social media presence on issues related to elder victims' rights and resources.	<u>DC TROV</u>		Making Progress
10.1.4	Host community outreach events focused on abuse, neglect and fraud in all 8 wards.	<u>DC TROV</u>	<u>OAG, ElderSafe, DISB, DACL</u>	Completed

DOMAIN 10: ABUSE, NEGLECT AND UNDUE INFLUENCE



**GOAL
10.2**



INCREASE IDENTIFICATION OF VICTIMS AND ACCESS TO CIVIL REMEDIES FOR VICTIMS TO LESSEN THE IMPACT OF REVICTIMIZATION.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
10.2.1	Through the Senior Safe Initiative, increase awareness among banks and financial services firms of any powers to freeze assets that have been compromised through scams and financial exploitation and of any mandated requiring reports to APS of suspected financial abuse.	DISB	DACL - APS	Making Progress
10.2.2	Increase access to information to those in long-term care on ways they can lessen and report abuse, neglect, and exploitation.	DACL - APS	OAG	Making Progress
10.2.3	Provide information to the community regarding consumer protection, Medicaid fraud and abuse, protections against elder abuse and exploitation, civil protection orders, guardianships and conservatorships, and substitute decision making.	DISB OAG		Making Progress



DOMAIN 10: ABUSE, NEGLECT AND UNDUE INFLUENCE



**GOAL
10.2**



INCREASE PROSECUTION OF ELDER ABUSE CRIMES

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
10.2.1	Through the Senior safe Initiative, increase awareness among banks and financial services firms of any powers to freeze assets that have been compromised through scams and financial exploitation and of any mandated requiring reports to APS of suspected financial abuse.	<u>DISB</u>	<u>DACL - APS</u>	Making Progress
10.2.2	Increase access to information to those in long-term care on ways they can lessen and report abuse, neglect, and exploitation.	<u>DACL - APS</u>	<u>OAG</u>	Making Progress
10.2.3	Provide information to the community regarding consumer protection, Medicaid fraud and abuse, protections against elder abuse and exploitation, civil protection orders, guardianships and conservatorships, and substitute decision making.	<u>DISB</u> <u>OAG</u>		Making Progress



**GOAL
10.3**



INCREASE PROSECUTION OF ELDER ABUSE CRIMES

10.3.1	Educate the courts, prosecutors, legal practitioners and other service providers on financial exploitation protections, including undue influence and civil and criminal penalties, and provide education on working with older victims and those with diminished capacity.	<u>OAG</u>	<u>DACL - APS,</u> <u>DISB</u>	Making Progress
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DOMAIN 10: ABUSE, NEGLECT AND UNDUE INFLUENCE

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
10.3.2.1	Increase civil and criminal prosecution of elder abuse and financial exploitation.	OAG		Making Progress
10.3.2.2	Increase awareness among District agencies about elder abuse and exploitation and increase civil and criminal enforcement of the District's financial exploitation statute. Continue to explore the need for a MDT Elder Abuse Response Team	DCTROY OAG	DACL -APS, DISB, OAG	Making Progress
10.3.2.3	Offer direct crime victims' legal services to including: information, brief advice, representation in criminal investigations/cases, and assistance with asserting victims' rights in criminal prosecutions under the Crime Victims' Rights Act and DC Crime Victims' Bill of Rights.	NVRDC	DCTROY	Making Progress



GOAL
10.4



INCREASE UNDERSTAND AND KNOWLEDGE OF RESIDENTS' RIGHTS AND RESOURCES REGARDING ABUSE, NEGLECT AND UNDUE INFLUENCE.

10.4.1	Provide training to allied professionals and community partners on elder victims' rights, services, and resources.	DCTROY	DISB ElderSafe OAG	Making Progress
10.4.2	Increase awareness of the District's financial exploitation statute, including civil and criminal enforcement of the statute.	OAG	DCTROY	Making Progress
10.4.3	Distribute information regarding services and how to access services in all 8 wards; to include non-native English speakers and the deaf community.	DCTROY	OAG, NVRDC, DISB, ElderSafe	Making Progress

DOMAIN 11: FINANCIAL SECURITY

VISION: *Promote the financial well-being of DC residents and drive engagement at different life stages.*

By 2023 we will:

- Distribute a survey to DC residents to assess their financial preparedness and planning.
- Engage residents 50 and older with socially involved supplemental income opportunities such as home sharing.
- Make progress in financial readiness and preparedness through education and behavioral changes.



GOAL
11.1



IDENTIFY A STUDY ASSESSING THE FINANCIAL PREPAREDNESS OF DC RESIDENTS, SPECIFICALLY THOSE OVER AGE 50.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
11.1.1	Examine the financial preparedness for the future of DC residents.	NCOA	AARP, CFPB	Delayed
11.1.2	Make progress in financial readiness and preparedness through education and behavioral changes, such as understanding debt, social security, and other retirement benefits, as well as the establishment of an emergency fund.	DISB	Investor Protection Trust, WISER, NCOA	Delayed
11.1.3	Engage residents 50+ with socially involved supplemental income opportunities such as home sharing, ride sharing, and other part-time employment.	NCOA	Home sharing Compatibility Apps (example: Silvernest), DOES Department of Labor	Making Progress
11.1.4	Explain how to achieve financial well-being and establish a foundation for individual and multi-generational knowledge through financial education including managing debt and credit, investing properly, protecting assets, and securing lifetime income sources.	DISB	Investor Protection Trust, WISER, NCOA, CFPB	Making Progress

DOMAIN 12: LIFELONG LEARNING

VISION: *A city where residents of all ages have opportunities to fill knowledge gaps, pursue interests and undertake new career directions.*

By 2023 we will:

- Promote awareness of adult literacy and educational opportunities offered in public and charter schools.
- Create and distribute literature instructing DC residents on how to enroll in additional educational courses.
- Track the growth of lifelong learning and museum education programs for participants 50 and old.



GOAL
12.1

PROMOTE THE CONSORTIUM OF UNIVERSITIES WEBSITE TO COMPARE INFORMATION ABOUT COLLEGE CLASS OFFERINGS FOR DC RESIDENTS 50+.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
12.1.1	Promote the Consortium of Universities website to compare information about college class offerings for DC residents 50+.	<u>Consortium of Universities</u>	<u>Georgetown University</u>	Delayed
12.1.2	Track the growth of the OSHER Lifelong Learning program, Smithsonian, and other museum education programs for residents 50+.	<u>GW Center for Aging Health & Humanities jointly with the Age-Friendly DC Task Force</u>	<u>Iona Senior Services, AARP, DCPL, Neighborhood Villages in DC OSHER, Smithsonian</u>	Making Progress
12.1.3	Create and distribute materials informing residents about how to enroll in higher learning courses.	<u>OSSE</u>	<u>Adult Charter Schools, DCPL, Consortium of Universities</u>	Delayed
12.1.4	Promote opportunities to educate and empower residents 50+ with various technologies, such as social media, online training, etc.	<u>OSSE</u>	<u>OCTO, DPR, DCPL</u>	Making Progress

DOMAIN 12: LIFELONG LEARNING



**GOAL
12.2**



PROMOTE AWARENESS OF ADULT LITERACY EDUCATION OPPORTUNITIES OFFERED (CURRENTLY VIRTUALLY) IN PUBLIC SCHOOLS, CHARTER SCHOOLS AND COMMUNITY-BASED ORGANIZATIONS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
12.2.1	Promote awareness of adult literacy education opportunities offered in public schools, charter schools, and community-based organizations.	<u>OSSE</u>	<u>DME,</u> <u>DCPCSB,</u> <u>DCPL, DOES</u>	Delayed



DOMAIN 13: PUBLIC SAFETY

VISION: *A city where residents 50 and over feel safe no matter the time or location.*

By 2023 we will:

- Spread awareness of, and access to, Safe at Home so residents 60+ can live in a safe and more comfortable home.
- Support MPD in reducing property crimes affecting older adults.
- Engage the Office of Neighborhood Safety and Engagement in violence interruption, as it involves older adults.



GOAL
13.1



IMPLEMENT COMMUNITY ENGAGEMENT PLANS TO PREVENT FALLS AND CRIME.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
13.1.1	Encourage applications to Safe at Home program which will install safety equipment in and around the home.	DACL	Home Care Partners	Making Progress
13.1.2	Implement the "Safer, Stronger DC" plan to prevent violent crimes.	MPD	ONSE	Delayed



GOAL
13.2



INCREASE OUTREACH TO OLDER ADULTS ABOUT THE DISTRICT'S VISION ZERO PLAN TO REDUCE TRAFFIC DEATHS TO ZERO BY 2024.

13.2.1	Increase outreach to older adults about the District's Vision Zero plan to reduce traffic deaths to zero by 2024.	DDOT		Making Progress
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SAFETY FIRST

DOMAIN 14: CAREGIVING

VISION: *A city where those who care for others are supported.*

By 2023 we will:

- Conduct a caregiver needs assessment composed of a survey and focus groups to better understand the needs of unpaid caregivers in DC.
- Survey legislative barriers facing caregivers and propose methods to enhance them.
- Explore the creation of an online training program for family caregivers.



GOAL
14.1



CONDUCT A CAREGIVER NEEDS ASSESSMENT COMPOSED OF A SURVEY AND FOCUS GROUPS TO BETTER UNDERSTAND THE NEEDS OF UNPAID CAREGIVERS.

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
14.1.1	Conduct a caregiver needs assessment composed of a survey and focus groups to better understand the needs of unpaid caregivers.	DACL	DC Health	Complete
14.1.2	Enhance supports and services for unpaid caregivers through the creation of a Caregiving Complex, increasing transportation options and the availability of respite services after hours, including evenings and weekends.	DACL	Neighborhood Villages in DC, DDS, WMATA, DPR, DFHV	Delayed
14.1.3	Explore legislative barriers facing caregivers and proposed methods to enhance them.	DACL		Making Progress
14.1.4	Increase awareness and understanding of Medicaid and non-Medicaid supports for care recipients and caregivers.	DACL, DHCF		Making Progress

DOMAIN 14: CAREGIVING



GOAL
14.2



PROVIDE GREATER INFORMATION TO UNPAID FAMILY CAREGIVERS THROUGH IMPROVED COMMUNICATION AND HIGHLIGHTED OPPORTUNITIES FOR ASSISTANCE THROUGH VARIOUS LOCAL PROGRAMS

STRATEGY	DESCRIPTION	LEAD AGENCIES	PARTNERS	FY19-20 PROGRESS
14.2.1	Educate employees and employers to ensure awareness of the new Family Paid Leave Law and ensure successful implementation.	DOES, DCHR	DACL	Making Progress
14.2.2	Increase outreach on caregiving resources through radio, television, newspapers, and other digital media platforms, to increase the sustainability of unpaid caregiving.	DACL	National Alliance for Caregiving	Making Progress
14.2.3	Explore the creation of an online training program for family caregivers which will provide resources and showcase availability of programs like the DACL Caregiving complex.	DACL		Delayed
14.2.4	Promote cost-sharing opportunities by DC government agencies and/or private entities that can benefit family caregivers through financial assistance and partnerships that allow caregivers to remain in the District.	DACL	DMHHS, DHCD, SilverNest	Making Progress



AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

DC Agencies

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
ADRC	Aging and Disability Resource Center https://odr.dc.gov/book/Path/ADRC	8.2.3, 8.3.1
AFDC	Age-Friendly DC Task Force https://agefriendly.dc.gov/	3.1.6, 5.1.2, 6.1.2, 6.1.3
BAC	Bicycle Advisory Council https://ddot.dc.gov/bikes	2.1.3
DACL	Department of Aging and Community Living https://dacl.dc.gov/	1.1.1, 2.1.3, 2.1.6, 2.1.7, 2.1.8, 2.2.1, 2.2.2, 3.1.4.1, 4.1.2, 4.1.3, 5.1.1, 5.1.3, 8.1.1, 8.2.1, 8.2.3, 8.3.1, 8.3.2, 8.3.3, 8.4.2, 8.4.3, 9.1.1, 9.2.2, 10.1.4,
DACL - APS	Department of Aging and Community Living https://dacl.dc.gov/service/adult-protective-services-0	3.1.2, 3.1.3, 8.2.1, 10.1.1, 10.2.1, 10.2.2, 10.3.1, 10.3.2.2, 13.1.1, 14.1.1, 14.1.2, 14.1.3, 14.1.4, 14.2.1, 14.2.2, 14.2.3, 14.2.4
DBH	Department of Behavioral Health https://dbh.dc.gov/	3.1.1, 5.1.3, 8.4.1, 8.4.2, 8.4.3

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
DC Advisory Board on Veterans Affairs	DC Advisory Board on Veterans Affairs https://communityaffairs.dc.gov/mova	5.1.2
DC Advisory Committee on LGBTQ Affairs	DC Advisory Committee on LGBTQ Affairs https://communityaffairs.dc.gov/molgbtqa	5.1.2
DC Commission on Human Rights	DC Commission on Human Rights https://ohr.dc.gov/commission	5.1.2
DC Commission on People with Disabilities	DC Commission on People with Disabilities https://odr.dc.gov/DCCPD	5.1.2
DC Commission on Aging	DC Commission on Aging https://dacl.dc.gov/	5.1.2
DCCA	DC Commission on Arts and Humanities https://dcarts.dc.gov/page/about-cah	1.2.1
DCFEMS	DC Fire and Emergency Services https://fems.dc.gov/	8.2.1, 8.2.2, 8.4.1
DC Food Policy Council	DC Food Policy Council https://dcfoodpolicy.org/#:~:text=DC%20Food%20Policy%20Council.%20The%20DC%20Food%20Policy,healthy%2C%20and%20sustainable%20food%20system%20in%20the%20District	8.3.3

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
DCHR	Department of Human Resources https://dchr.dc.gov/	14.2.1
DCHealth	DC Health https://dchealth.dc.gov/	1.1.1, 8.2.1, 8.2.2, 8.3.1, 8.3.2, 8.3.3, 8.4.1, 8.4.2, 8.4.3, 14.1.1
DCPL	DC Public Library https://dc.gov/agency/dc-public-library	2.1.3, 2.2.1, 4.1.2, 9.2.1 12.1.2, 12.1.3, 12.1.4, 12.2.1
DCPCSB	DC Public Charter School https://dcpcsb.org/	12.2.1
DCRA	DC Consumer and Regulatory Affairs https://dcra.dc.gov/	3.2.4
DDOT	DC Department of Transportation https://ddot.dc.gov/	1.2.1, 2.1.1, 2.1.2, 2.1.3, 2.1.4, 2.1.5, 2.1.6, 2.1.7, 2.1.8 2.2.1, 2.2.2, 2.2.3, 13.2.1
DCOZ	DC Office of Zoning https://dcoz.dc.gov/	3.1.7
DDS	Department of Disability Services https://dds.dc.gov/	5.1.1, 5.1.3, 9.1.1, 14.1.2
DFHV	Department of for-Hire Vehicles https://dfhv.dc.gov/	2.1.6, 2.2.2, 14.1.2

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
DGS	Department of General Services https://dgs.dc.gov/	1.2.3, 3.2.4
DHCD	Department of Housing and Community Development https://dhcd.dc.gov/	3.1.3, 3.1.5, 3.2.1, 3.2.2, 3.2.3, 3.2.4, 14.2.4
DHCF	Department of Health Care Finance https://dhcf.dc.gov/	3.1.4.1, 5.1.3, 8.1.2, 8.2.2
DHS	Department of Human Services https://dhs.dc.gov/	3.1.1, 5.1.3, 8.3.1, 8.4.1
DISB	Department of Insurance, Securities and Banking https://disb.dc.gov/	10.1.1, 10.1.4, 10.2.1, 10.2.3, 10.3.1, 10.3.2.2, 10.4.1, 10.4.1, 10.4.3, 11.1.2, 11.1.4
DME	Deputy Mayor for Education https://dme.dc.gov/	12.2.1
DMHHS	Deputy Mayor for Health and Human Services https://dmhhs.dc.gov/	14.2.4
DMPED	Deputy Mayor for Planning and Economic Development https://dmped.dc.gov/	3.1.5
DOEE	Department of Energy and Environment https://doee.dc.gov/	3.2.1, 9.1.1

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
DOES	Department of Employment Services https://does.dc.gov/	5.1.3, 11.1.3, 6.1.1, 6.1.3, 6.2.1, 14.2.1
DPR	Department of Parks and Recreation https://dslbd.dc.gov/	1.1.1, 1.1.2, 1.2.2, 1.2.3, 2.1.3, 2.1.7, 2.2.1, 4.1.2, 4.1.5, 8.3.2, 12.1.4, 14.1.2
DSLBD	Department for Small, Business Development https://dslbd.dc.gov/	6.1.3
HSEMA	Homeland Security and Emergency Medical Administration https://hsema.dc.gov/agency-organization	9.1.1, 9.2.1
Mayor's Interfaith Council	Mayor's Interfaith Council https://communityaffairs.dc.gov/content/boards-and-commissions	5.1.2
MOCA	Mayor's Office of Community Affairs https://communityaffairs.dc.gov/content/boards-and-commissions	4.1.2, 4.2.1, 9.1.1, 9.2.1
Mayor's Office on African Affairs	Mayor's Office on African Affairs https://communityaffairs.dc.gov/moaa	3.2.2, 3.2.3, 5.1.2
Mayor's Office of Caribbean Affairs	Mayor's Office of Caribbean Affairs https://communityaffairs.dc.gov/content/boards-and-commissions	5.1.2
Mayor's Office of Latino Affairs	Mayor's Office of Latino Affairs https://communityaffairs.dc.gov/mola	3.2.2, 3.2.3, 5.1.2

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
MOLGBT	Mayor's Office of Lesbian, Gay, Bisexual, Transgender Affairs https://communityaffairs.dc.gov/molgbtqa	3.2.2, 3.2.3, 5.1.2
MOPIAA	Mayor's Office of Asian and Pacific Islanders Affairs https://communityaffairs.dc.gov/moapia	3.2.2, 3.2.3, 5.1.2
MORCA	Mayor's Office of Returning Citizens Affairs https://communityaffairs.dc.gov/morca	5.1.2
MOTA	Mayor's Office of Tenant Advocate https://ota.dc.gov/	3.2.3, 6.2.1
MOWPI	Mayor's Office on Women's Policy and Initiatives https://communityaffairs.dc.gov/mowpi	5.1.2
MPD	Metropolitan Police Department https://mpdc.dc.gov/	2.1.2, 13.1.2
MPD - Pathways	Metropolitan Police Department https://onse.dc.gov/service/pathways-program	13.1.2
OAG	Office of the Attorney General https://oag.dc.gov/	10.1.1, 10.1.4, 10.2.2, 10.2.2, 10.3.1, 10.3.2.1, 10.3.2.2, 10.4.1, 10.4.2, 10.4.3

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	DC AGENCY	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
OCTO	Office of the Chief Technology Officer https://octo.dc.gov/	4.1.2, 9.1.1, 12.1.4
ODR	Office of Disability Rights https://odr.dc.gov/	1.2.2, 1.2.3, 2.1.6, 3.2.4, 3.2.2, 3.2.3, 5.1.1, 5.1.3, 9.1.1
OHR	Office of Human Rights https://ohr.dc.gov/	3.2.4
ONSE	Office of Neighborhood Safety Engagement https://onse.dc.gov/	13.1.2
OP	DC Office of Planning https://planning.dc.gov/	3.1.1, 1.2.1, 8.3.1, 9.1.1
OSSE	Office of the State Superintendent of Education https://osse.dc.gov/	12.1.3, 12.1.4, 12.2.1, 6.1.1, 8.3.1,
OUC	Office of Unified Communication https://ouc.dc.gov/page/about-ouc	9.1.1
PAC	Pedestrian Advisory Council http://www.walkdewalk.org/	2.1.2
ServeDC	ServeDC https://servedc.galaxydigital.com/	4.2.1, 9.2.1

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

Community Organization Partners

ACRONYM/NICK NAME	COMMUNITY ORGANIZATION	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
AARP-DC	AARP-DC https://states.aarp.org/washington-dc/	5.1.2, 6.1.2, 6.1.3, 8.1.1, 8.2.1, 8.2.3, 8.3.1
ANCs	Advisory Neighborhood Commissions https://anc.dc.gov/	8.2.3
APA	American Psychiatric Association https://www.psychiatry.org/	8.4.2
APA	American Psychological Association https://www.apa.org/	8.4.2
ASA	American Society on Aging https://www.asaging.org/	5.1.2
CFPB	Consumer Financial Protection Bureau https://www.consumerfinance.gov/	11.1.1, 11.1.4
CNCS	Corporation on National and Community Service https://www.nationalservice.gov/	4.2.1, 4.2.2, 5.1.2
DC Greens	DC Greens https://www.dcgreens.org/	8.3.1, 8.3.3
DCHA	DC Housing Authority https://webserver1.dchousing.org/	3.2.3, 5.1.3, 6.1.1, 8.2.2
DC Hunger Solutions	DC Hunger Solutions https://www.dchunger.org/	8.3.1, 8.3.3

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	COMMUNITY ORGANIZATION	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
DCTROV	Collaborative Training & Response for Older Victims https://www.nvrdc.org/dctrov#:~:text=The%20District%27s%20Collaborative%20Training%20%26%20Response%20for%20Older%20Victims%20(DC%20TROV,launched%20by%20NVRDC%20in%202013.&text=The%20DC%20TROV%20training%20team,and%20promote%20collaboration%20and%20communication.	10.1.1, 10.1.2, 10.1.3, 10.1.4, 10.3.2.2, 10.3.3, 10.4.1, 10.4.2, 10.4.3
DC Neighborhood Villages	DC Neighborhood Villages https://www.neighborhoodvillages.org/	1.1.2, 4.1.2, 4.2.2, 8.2.3, 8.3.2, 9.2.1, 9.2.2, 12.1.2, 14.1.2
DCPCA	DC Primary Care Association http://www.dcpca.org/	8.2.1, 8.2.2, 8.3.1, 8.3.3
DCSAC	DC Senior Advisory Coalition https://www.dcsac.org/	8.3.3
DOL	Department of Labor https://www.dol.gov/general/topic/training	11.1.3
DCHA	DC Hospital Association https://www.dcha.org/home	8.2.1
ElderSafe	ElderSafe - Charles E. Smith Life Communities https://www.smithlifecommunities.org/care-services/eldersafe-care/	10.1.4, 10.4.1, 10.4.3

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ACRONYM/NICK NAME	COMMUNITY ORGANIZATION	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
Food and Friends	Food and Friends https://foodandfriends.org/	8.3.1, 8.3.2
Frameworks Institute	Frameworks Institute https://www.frameworksinstitute.org/	5.1.2
GU	Georgetown University https://registrar.georgetown.edu/senior-citizen-non-degree-auditor-program/	12.1.1
GW CAHH	GW Center for Aging, Health and Humanities https://www.nursing.gwu.edu/center-aging-health-and-humanities	4.1.4, 12.1.2
Home Care Partners	Home Care Partners http://homecarepartners.org/	8.1.1, 8.4.1, 13.1.1
Home Sharing Compatibility Apps - SilverNest	SilverNest https://info.silvernest.com/dc	3.1.6, 11.1.3, 14.1.2
Leading Age	Leading Age https://www.leadingagedc.org/	5.1.2, 6.1.1
Investor Protection Trust	Investor Protection Trust https://www.investorprotection.org/	11.1.2, 11.1.4
IONA	IONA Senior Services https://www.iona.org/	4.1.2, 4.1.3, 8.1.1, 8.2.3, 12.1.2
Around Town	Iona Senior Services - Around Town https://www.iona.org/services/around-town-dc/	1.1.2
Interfaith Council of Metropolitan Washington	Interfaith Council of Metropolitan Washington https://ifcmw.org/	8.3.1

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NAC	National Alliance for Caregiving https://www.caregiving.org/caregiving-in-the-us-2020/	14.2.2
NCOA	National Council on Aging https://www.ncoa.org/	5.1.2, 11.1.1, 11.1.2, 11.1.3, 11.1.4
NCPC	National Capital Planning Commission https://www.ncpc.gov/	2.1.7
NVRDC	Network of Victim Recovery of DC https://www.nvrdc.org/	10.3.3, 10.4.3
NPS	National Park Service https://www.nps.gov/state/dc/index.htm	2.1.7
OSHER	Osher LifeLong Learning Institute https://www.olli-dc.org/	12.1.2
ParkRx	ParkRx https://www.parkrx.org/leaders/park-rx-america	1.1.1
Rotary Club of Washington	Rotary Club of Washington https://rotaryclubdc.org/	6.1.2
Seabury Resources for Aging	Seabury Resources for Aging https://www.seaburyresources.org/caremanagement?gclid=EAlalQob-ChMlwdv86cfu7AlVh4bACh1aYgPy-EAAYASAAEgKyRfD_BwE	4.1.2
Smithsonian Institutions	Smithsonian Institutions https://www.si.edu/	4.1.4, 12.1.2

AFDC PARTNER ACRONYMS WITH DOMAIN STRATEGY ROLES

ACRONYM/NICK NAME	COMMUNITY ORGANIZATION	STRATEGIES THE ORGANIZATION IS LEADING OR PARTNERING
SOME	So Others Might Eat https://www.some.org/	8.3.2
Sustainable DC	Sustainable DC http://www.sustainabledc.org/wp-content/uploads/2014/09/Sustainable-DC-Vision-Brief-2.pdf	8.3.1
ICGW	Interfaith Council of Greater Washington https://ifcmw.org/	6.1.2
WISER	Women's Institute for a Secure Retirement https://www.wiserwomen.org/	11.1.2, 11.1.4
WMATA	Washington Metropolitan Transportation Authority https://www.wmata.com/service/accessibility/	2.1.5, 2.1.6, 2.2.1 , 3.1.5, 14.1.2

To view end notes, please [visit this link](#).



ADDITIONAL DISTRICT GOVERNMENT AGE-FRIENDLY RESOURCES

Agency Plans

[Ready2Play](#)

[DC Transportation Plan - MoveDC](#)

Citywide Plans

[DC Office of Planning Comprehensive Plan Amendment](#)

[Olmstead Plan](#)

[Resilient 100 Plan](#)

[Sustainable DC Plan](#)



