



AGE-FRIENDLY DC

MULTI-SECTOR STRATEGIC PLAN 2024-2028



LETTER FROM MAYOR MURIEL BOWSER



To my fellow Washingtonians,

As we continue on our journey to improve the aging experience for all community members, recognizing the work of DC agencies and community organizations that have made the city age-friendlier, the 2024-2028 strategic Plan is responding to community challenges and recognizing long-term improvements that will help current and future older adults. Feedback gathered from the community in listening sessions, gatherings held in every ward and the 2023 citywide Livability Survey completed by over 1,100 community members, form the foundation for this plan.

New to the 2024 - 2028 Strategic Plan emphasizes the Lifecourse Approach to growing old, recognizing that what happens to an individual across various life stages—even as a child—can impact the trajectory of each life. As a result, this plan will have a more lasting impact as it not only responds to challenges of those who are currently older but addresses some of the root issues that diminish the experience of older years for future generations. As with the previous 5-year Age-Friendly DC Plans, this plan is built with a focus on equity. While health and quality of life of community members are improving across the city, more work is needed to make it possible for all residents, regardless of their ward, gender, race, income, and ability to have a positive aging experience.

A handwritten signature in black ink that reads "Muriel Bowser". The signature is stylized with a large, looping "M" and "B".

Muriel Bowser
Mayor



AGE-FRIENDLY DC'S LIFECOURSE APPROACH

MISSION: To improve the experience of aging for all DC community members by making improvements to the built environment, changing attitudes about age and other characteristics, and improving lifelong health and security

VISION: A city in which all community members have optimal health, longevity, and quality of life as they age

GOALS:

- Improve the safety, affordability, enjoyment, and access to the places in which DC community members of all ages live, work, and play.
- Enhance the quality of life of DC community members by celebrating diversity, promoting inclusion, and achieving equity for people of all ages, abilities, sexual orientations, races, and ethnicities.
- Improve the health, wellbeing and safety of all DC community members by adjusting policies and programs resulting in service delivery that leads to quality prevention, healthcare, learning opportunities.

A lifelong, equity-focused, multi-sector plan
to improve longevity and wellbeing for all.

LIFELONG

Aging begins at birth and is part of every human experience. The World Health Organization defines the Life Course Approach as the dynamic relationship between exposures throughout life that affect the trajectory of health outcomes and number of years lived. Geographic location, living situations, social interactions, health behaviors, and even education at various time points can positively and negatively impact our ability to live vibrant and full lives in later years.



Reading and math abilities
in third grade are predictive
of future income



Physical activity levels in youth
and adulthood are predictive of
mobility in older adulthood



Social isolation in middle
age is related to chronic
disease in older adulthood

In order to make a greater impact on current and future generations, the 2024 - 2028 Age-Friendly DC Strategic Plan will follow a Life Course Approach. Goals, strategies and objectives will be focused on improving life trajectory and not solely on those who are already in older adulthood.

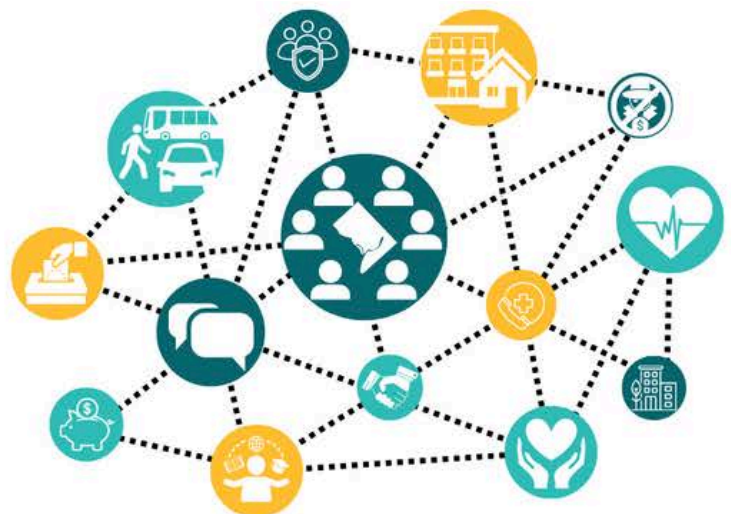


EQUITY-FOCUSED

Everyone deserves a long and healthy life. However, some groups have not always been provided the proper support to have an optimal aging experience. Data from the 2020 DC BRFSS (Behavioral Risk Factor Surveillance System) demonstrate that several groups are more likely to report poor health: females, African Americans, those living in Wards 7 & 8, those with lower income, and those with less education. In addition, those whose first language is not English, those with disabilities, and those in the LGBTQ+ community often experience poorer health and quality of life. This strategic plan aims to make sure all DC community members get a fair chance to grow old with dignity. The lens of equity will be applied to every goal and objective in this plan. Strategies will be included to ensure that these underserved groups get the attention and support they need to thrive.

MULTI-SECTOR

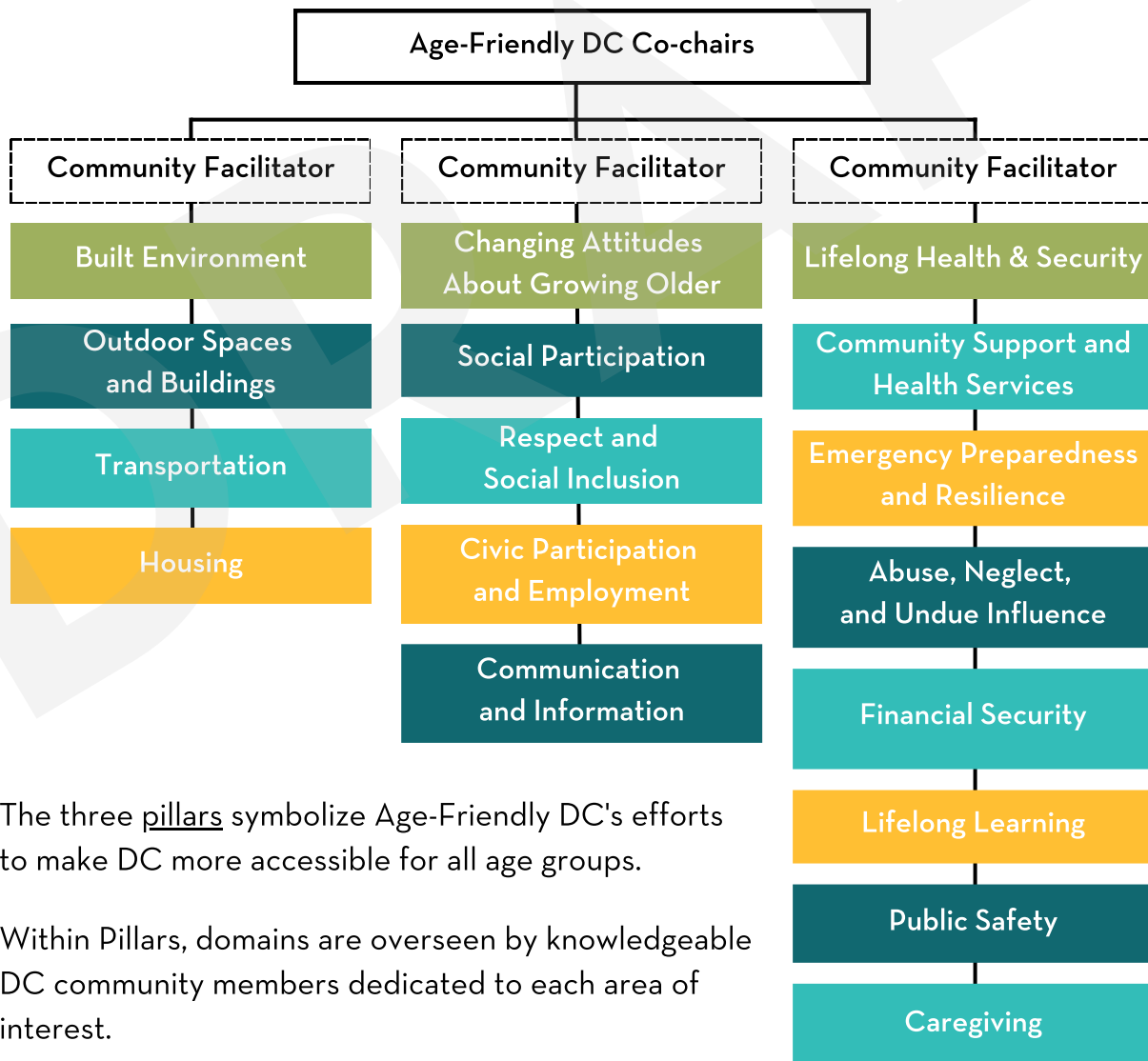
Collaboration is key to achieving measurable improvements in the aging experience for all community members. This plan recognizes that physical environment, social environment, programs and services interact. For example, an individual may avoid taking public transportation because they have heard about recent crime on their route. The transportation and public safety sector must work together to solve this problem. The 2024-2028 Strategic Plan encourages inter-domain collaboration to solve DC's biggest issues. Furthermore, the plan recognizes that government agencies, businesses, and non-profit organizations all play a role in improving the aging experience.



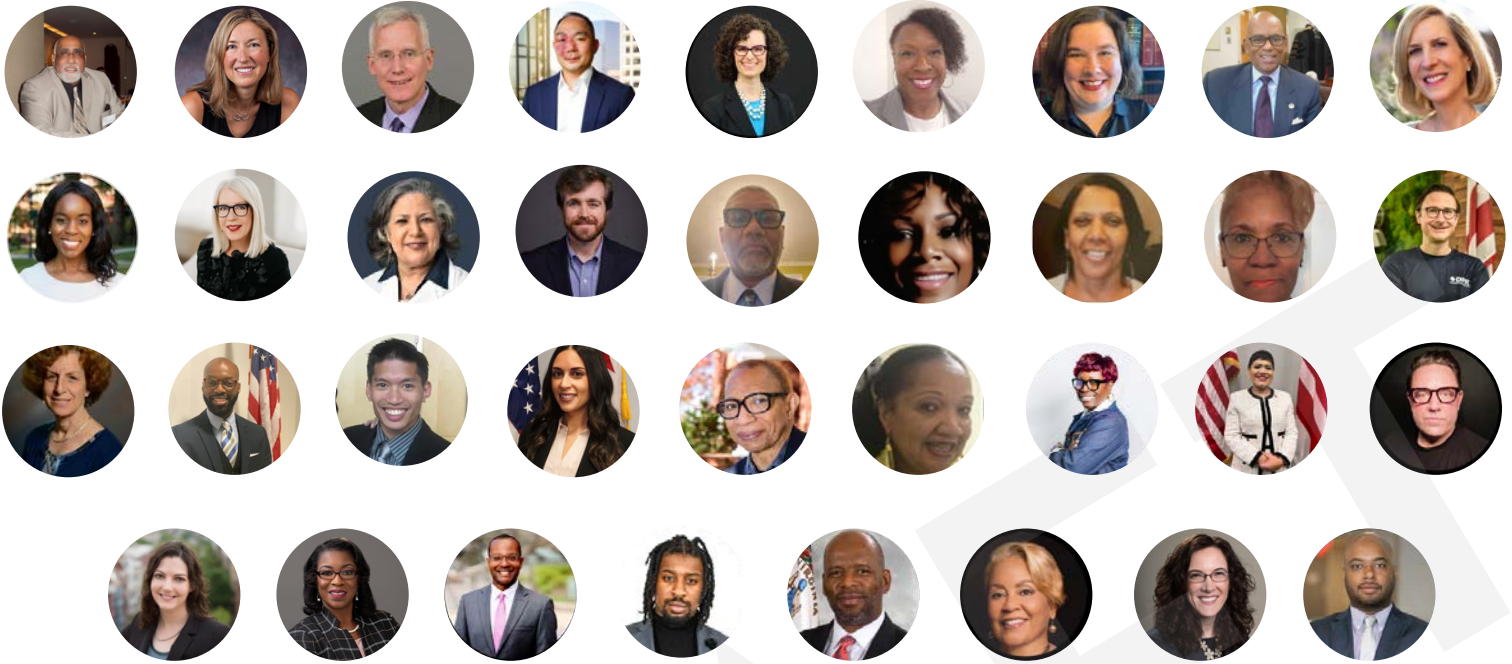


STRATEGIC PLAN OVERVIEW

Age-Friendly DC is a multi-agency, cross-sectoral initiative of the DC Government to make the District an easier place in which to live, work, and play for all across the lifespan. Housed in the Office of the Deputy Mayor for Health and Human Services, Age-Friendly DC collaborates with 26 agencies across the government to ensure that lifelong aging is a consideration in all citywide plans and actions. The Age-Friendly DC Strategic Plan focuses on changing the physical and social environment as well as offering programs and services to equitably improve the aging experience for all community members. At the heart of the strategic plan are three main pillars: built environment, changing attitudes about personal characteristics, and lifelong health and security. To develop and implement plans, Age-Friendly DC relies on the advice and expertise of a taskforce comprised of DC agency leaders and community representatives appointed by Mayor Muriel Bowser.



2024-2028 AGE-FRIENDLY DC TASK FORCE



FIRST ROW, PICTURED LEFT TO RIGHT

- Idrys Abdulah, DISB
- Dr. Lynn Addington, American University
- James Appleby, Gerontological Society of America
- Joon Bang, Iona Senior Services
- Sara Beckwith, DC Health
- Nickea Bradley, WMATA
- Rachel Coates, American Red Cross
- Dr. Robert Cosby, Howard University
- Cindy Cox-Roman, HelpAge

SECOND ROW, PICTURED LEFT TO RIGHT

- Ciana Creighton, DMHHS
- Tama Duffy Day, Gensler
- Dr. Jehan El-Bayoumi, Rodham Institute
- Joe Fretwell, Low Income Investment Fund
- Thomas Gore, CC Prep Academy
- Edwinta Jenkins, DACL
- J Michele Johnson, OSSE
- Dr. Sheila Jones, DHS
- Nick Kushner, DPR

THIRD ROW, PICTURED LEFT TO RIGHT

- Marla Lahat, Home Care Partners
- Robert L. Matthews, CFSA
- Mat McCollough, ODR
- Rosemary McDonnell, HSEMA
- Wes Morrison, FCC
- Dr. Sandra Owen Lawson, Behavioral Programs Consultant
- Dr. Katrina Polk, DC Villages
- Jackie Reyes, MOCA
- Bradley Schurman, The Super Age

FOURTH ROW, PICTURED LEFT TO RIGHT

- Julie Seiwel, DMPSJ
- Lydia Sermons, Howard University
- Zachary Smith, DDOT
- Adrian Sutton, OCTO
- Wayne Turnage, DMHHS
- Dolly Turner, DISB
- Wendy Wagner, George Washington University
- Jason Washington, DHCD

LETTER FROM THE 2024-2028 AGE-FRIENDLY DC TASK FORCE



Our fellow Washingtonians,

This new 5-year strategic plan extends the commitment to make it possible for all community members to have a positive aging experience. For the past 11 years, Age-Friendly DC has followed insights from community members, as well as guidance from the World Health Organization and AARP to address issues of concern to those who live, work, learn and play in the District. Over the past two strategic plans, Age-Friendly DC has been implemented with growing progress. Highlights from the 2018-2023 Strategic Plan Progress Evaluation include:

- The Block-by-Block Walk led to safer road crossings, more accessible bus stops, street light pedestrian delays, and more sidewalk repairs
- Affordable assisted living residences have opened as a result of increases in DC government support
- Bicycle use is safer due to implementation of bike lanes, resulting in more ridership
- Villages, neighbor-to-neighbor support organizations demonstrated their value to the neighborhoods in which they have been created and have grown, with greater visibility
- Income-qualified community members are offered Safe at Home and the Single Family Rehabilitation Program to facilitate more individuals remaining in residences
- More attention has been brought to inclusive, multigenerational programs
- Washington has been recognized by the World Health Organization as a top city in the world for implementing Age-Friendly initiatives.

As a Taskforce, we are motivated by this progress. We will work tirelessly to implement the 2024 - 2028 Strategic Plan in order to continue to make DC a better place to grow older.

Sincerely,

The Age-Friendly DC Taskforce



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BUILT ENVIRONMENT

The built environment includes all the man-made structures in a community, including infrastructure, buildings, homes, roads, and sidewalks. These physical features affect all community members' health and quality of life.

GOAL: Improve the safety, affordability, enjoyment, and access to the places in which DC community members of all ages live, work, and play.

DOMAINS



OUTDOOR SPACES AND BUILDINGS

Provide access to buildings and opportunities to be active in public spaces.



TRANSPORTATION

Ensure traveling options are safe and easily available.



HOUSING

Provide affordable and accessible places to live.

OUTDOOR SPACES AND BUILDINGS



AIM: Provide access to buildings and opportunities to be active in public spaces.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
1.1.1	Increase DC’s walkability especially in zip codes with the lowest level of walkability.	AARP, DDOT, OP, DCCAH, Villages
1.1.2	Increase safety and accessibility of DC government-owned, and privately-owned buildings.	ODR, DGS
1.1.3	Increase public access to walking spaces, water fountains, benches, and bathrooms.	DPR, NPS, Throne, DDOT, BBB

Interconnected Domains:



Transportation



Housing



TRANSPORTATION

AIM: Ensure traveling options are safe and easily available.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
1.2.1	Improve the safety and accessibility of the transportation network through the Vision Zero framework.	DDOT, WABA, Pedestrian Advisory Committee
1.2.2	Increase information about and use of accessible transportation opportunities.	WMATA, DFHV, DACL, Villages
1.2.3	Increase use of active modes of transportation and alternatives to Single Occupancy Vehicle travel.	DDOT, WABA, WMATA, Lime, Capital Bikeshare, Uber, Pedestrian Advisory Committee
1.2.4	Increase safety protocol on streets and public transportation.	WMATA, MPD, FEMS, DDOT

Interconnected Domains:



Community Support
and Health Services



Public Safety



Respect and
Social Inclusion



Outdoor Spaces
and Buildings



HOUSING

AIM: Provide affordable and accessible places to live.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
1.3.1	Increase the number of community members living in <u>Quality Housing</u> .*	DHCD, Housing Authority, DOEE
1.3.2	Continue to increase affordable housing options within the District.	SOME, ICH, CP, CNHED, DMPED, WIN
1.3.3	Increase access to home rehabilitation programs and services, with safety and mobility in mind.	DHCD, SOME

*Quality housing, as defined by the Healthy People 2030 plan, ensures safe, stable, and affordable living conditions that reduce exposure to health hazards and promote overall well-being.

Interconnected Domains:



Community Support
and Health Services



Public Safety



Transportation



Financial Security



CHANGING ATTITUDES ABOUT AGE AND OTHER CHARACTERISTICS

Diversity should be celebrated, as it brings a variety of talents, skills, and perspectives to our community. Encouraging connection between individuals, regardless of background or characteristics, improves individual health and wellbeing of the entire community.

GOAL: Enhance the quality of life of DC community members by celebrating diversity, promoting inclusion, and achieving equity for people of all ages, abilities, sexual orientations, races, and ethnicities.

DOMAINS



SOCIAL PARTICIPATION

Connect community members through events, programs and activities.



RESPECT AND SOCIAL INCLUSION

Welcome all regardless of differences.



CIVIC PARTICIPATION AND EMPLOYMENT

Promote opportunities to be involved in the city's functions and economy.



COMMUNICATION AND INFORMATION

Share knowledge about news and programs.



SOCIAL PARTICIPATION

AIM: Connect community members through events, programs and activities.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
2.4.1	Identify and measure social isolation among residents.	Villages, MOCA, MOCR, ANCs, Civic Associations, Citizens Associations, AARP DC, WIN, Wellness Centers, GW Center for Aging, Health and Humanities
2.4.1	Increase neighborhood cohesion especially in gentrified areas.	ANCs, HelpAge, MOCR, Villages, DCPL, DPR, Serve DC
2.4.3	Increase self-reported attendance at social events.	MOCA, MOCR, Phillips Collection, Smithsonian Institute, DACL, DPR, Monumental Sports and Entertainment, Shakespeare Theatre, Lincoln Theater, Arena Stage
2.4.4	Double volunteerism among community members, regardless of age.	DCPS, ANCs, Grandparents for Mental Health, Serve DC

Interconnected Domains:



Communication and Information



Respect and Social Inclusion



Community Support and Health Services



RESPECT AND SOCIAL INCLUSION

AIM: Welcome all regardless of differences.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
2.5.1	Increase events and programs that mix community members among different ages, appearances, abilities, and/or gender identities.	DACL, VA, CFSA, ALZ, DC Health, Special Olympics-DC, MOCAs, HelpAge
2.5.2	Increase district community members receiving community services who remain in their homes instead of moving to long-term care facilities.	DHCF, DACL, DDS, DBH, Home Care Partners, LeadingAge DC
2.5.3	Increase the number of community organizations and DC agencies measuring workplace diversity, equity, and inclusion.	DOES, DHR, FACR

Interconnected Domains:



Social Participation



Carepartnering



Civic Participation and Employment

CIVIC PARTICIPATION AND EMPLOYMENT



AIM: Promote opportunities to be involved in the city's functions and economy.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
2.6.1	Increase the percentage of DC community members voting in local and national elections.	AARP DC, Washington Post, DCBOE
2.6.2	Increase the meaningful employment rate with equitable increases across demographic categories and geographic locations.	Iona Senior Services, DOES, Rodham Institute
2.6.3	Highlight community service in DC.	CNCS, Serve DC, OSSE

Interconnected Domains:



Lifelong Learning



Communication
and Information



COMMUNICATION AND INFORMATION

AIM: Share knowledge about news and programs.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
2.7.1	Increase households with devices and access to use technology	OATS, WildTech, OCTO, DACL, DCPL, Villages, DPR
2.7.2	Increase the reach and scope (e.g. AI) of technology training	OATS, WildTech, OCTO, DACL, DCPL, Villages, Iona Senior Services
2.7.3	Increase access to information that community members need and want to live, work and play.	MOCA, MOCR Iona Senior Services, Villages, DCPL, DACL, DPR, DC Events, Washington Post, WAMU, The Beacon Newspapers

Interconnected Domains:



Outdoor Spaces
and Buildings



Social Participation



Community Support
and Health Services



Transportation



Respect and
Social Inclusion



Emergency Preparedness
and Resilience



Housing



Civic Participation
and Employment



Lifelong Learning



Abuse, Neglect, and
Undue Influence



Public Safety



Financial Security



Carepartnering

LIFELONG HEALTH AND SECURITY



The city offers a variety of services and programs that support community members to live rich and healthy lives. These initiatives include healthcare, learning opportunities, emergency support, and even financial assistance, especially for those most in need.

GOAL: Improve the health, wellbeing and safety of all DC community members by adjusting policies and programs resulting in service delivery that leads to quality prevention, healthcare, learning opportunities.

DOMAINS



COMMUNITY SUPPORT AND HEALTH SERVICES

Promote positive health outcomes for all.



EMERGENCY PREPAREDNESS AND RESILIENCE

Promote community recovery from unexpected events.



ABUSE, NEGLECT, AND UNDUE INFLUENCE

Prevent and punish the unjust treatment and abuse of community members.



FINANCIAL SECURITY

Prevent lifelong financial hardship.



LIFELONG LEARNING

Encourage learning throughout life.



PUBLIC SAFETY

Ensure community members feel secure and safe in any community.



CAREPARTNERING

Support those who are caring for someone with long-term needs.



COMMUNITY SUPPORT AND HEALTH SERVICES

AIM: Promote positive health outcomes for all.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.8.1	Reduce household food insecurity among children and adults.	DCFPC, Produce Plus, National Capital Food Bank, SOME, DC Central Kitchen, DC Hunger Solutions, DC Health, DACL
3.8.2	Reduce cardiovascular disease and type 2 diabetes risk factors among children and adults.	DPR, DC Primary Care Association, FQHCs, DC Health, DCPS
3.8.3	Reduce falls among older adults.	Safe at Home, DPR, Wellness Centers, Villages, DACL, Kaiser Foundation
3.8.4	Increase access and utilization of mental and behavioral health services among children and adults.	DBH, HelpAge

Interconnected Domains:



Outdoor Spaces
and Buildings



Transportation



Housing



Financial Security



Social Participation



Communication
and Information



Respect and
Social Inclusion

EMERGENCY PREPAREDNESS AND RESILIENCE



AIM: Promote community response and recovery for unexpected events.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.9.1	Ensure that all communities have trained volunteers and professionals ready to support in emergencies.	HSEMA, ARC, FEMA, DHS, FEMS, MPD, MOCAs, ODR, Serve DC, OUC, ANC's
3.9.2	Improve emergency communication tools for comprehensive community awareness, emergency preparedness, and timely notification of potential emergency situations.	HSEMA, MOCA, ODR, DDS, Serve DC, ARC, DACL, CFSA, FEMS, MPD, MOCAs
3.9.3	Reduce 911 response times and improve customer interactions.	FEMS, MPD, OUC, MOCAs, ODR, DHCF

Interconnected Domains:



Respect and Social Inclusion



Communication and Information



Public Safety



ABUSE, NEGLECT, AND UNDUE INFLUENCE

AIM: Prevent and penalize the unjust treatment and abuse of community members.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.10.1	Increase awareness of Child and Adult Protective Services resources and guidance.	DACL, CFSA, MPD, OAG
3.10.2	Increase awareness and tracking of scams.	DACL, MPD, OAG, <u>DISB</u> , AARP DC
3.10.3	Increase participation in annual review with mandated reporters about their responsibilities.	DCPS, DC Primary Care Association, MPD, FEMS, DACL, DBH, DPR, CFSA

Interconnected Domains:



Public Safety



Financial Security



Community Support
and Health Services



Carepartnering



Lifelong Learning



FINANCIAL SECURITY

AIM: Prevent lifelong financial hardship.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.11.1	Reduce the poverty rates across DC, especially among residents disproportionately affected.	Prosperity Now , DISB, NCOA, AARP DC, DOL, DOES
3.11.2	Increase the percentage of children and adults with savings for later years.	Prosperity Now, DISB, OFT, AARP DC
3.11.3	Increase the delivery of financial literacy programs for youth and adults.	<u>OSSE</u> , DISB, Prosperity Now, DCHR, CFPB, DCPS, ACS, DC Charter School Alliance, WISER

Interconnected Domains:



Housing



Community Support and Health Services



Lifelong Learning



Civic Participation and Employment



LIFELONG LEARNING

AIM: Encourage learning throughout life.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.12.1	Increase the percent of DC students meeting or exceeding reading and math standards at all grade levels.	OSSE, DME, DCPCSB, DCPL, DCPS
3.12.2	Increase the number of adults seeking their GED, post-secondary education, career training and/or apprenticeship programs.	OSSE, DME, DCPCSB, DCPL, CERT, AARP-DC, DSLBD, DOES, AmeriCorps
3.12.3	Promote non-career focused learning opportunities.	DCPL, DPR, Consortium of Universities of the Washington Metropolitan Area, OSHER

Interconnected Domains:



Outdoor Spaces
and Buildings



Civic Participation
and Employment



Communication
and Information



Social Participation



Carepartnering



PUBLIC SAFETY

AIM: Ensure community members feel secure and safe in any community.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.13.1	Decrease homicides, assaults, and thefts across the city, especially in neighborhoods that are most affected.	MPD, Office of Neighborhood Safety and Engagement, Building Blocks DC, People of Promise
3.13.2	Increase the awareness and implementation of private security measures in homes and residential buildings.	MPD, DMPSJ, OVSJD
3.13.3	Increase programs, events and time devoted by MPD, other agencies, and community organizations to increase community engagement and trust.	MPD, MOCRs, DGS, Villages, ANCs, DCPL, ONSE,
3.13.4	Increase recruitment and retention of police officers	MPD, DCPS

Interconnected Domains:



Abuse, Neglect, and Undue Influence



Community Support and Health Services



Communication and Information



Emergency Preparedness and Resilience



Social Participation



Lifelong Learning



Housing



Civic Participation and Employment



CARE PARTNERING (CAREGIVING)

AIM: Support those who are caring for someone with long-term needs.

#	OBJECTIVES	PARTNER AGENCIES & ORGANIZATIONS
3.14.1	Increase the number of volunteers, employees, and informal supports providing assistance and life enrichment to community members living with personal assistance needs.	DHCF, DACL, DCCI, Home Care Partners, DMHHS, Sibley Memorial Hospital, ADRC, Villages, Iona, DCCPB, DCCI
3.14.2	Expand programs that provide psychosocial support and respite care to unpaid family caregivers.	Home Care Partners, DACL, DCCI
3.14.3	Promote the use of assistive technology to enhance privacy and augment the long-term care workforce.	DHCF, DDS, DCCPD

Interconnected Domains:



Social Participation



Communication
and Information



Community Support
and Health Services

NEXT STEPS



Now that the 2024-2028 strategic plan is developed, the real work to make DC an Age-Friendly city begins! Outlined below are the steps we'll take to implement Age-Friendly DC initiatives in all three pillars.



Populate the action plan with specific strategies

From June 2024 to August 2024, the Taskforce will finalize specific actions to reach each objective, prioritizing initiatives that emphasize equity and the lifecourse approach.



Develop a database to organize all Age-Friendly DC metrics

By December 2024, Age-Friendly DC will develop a dashboard with data related to each domain. This dashboard will be available to the public on the Age-Friendly DC website.



Gather data annually to monitor progress

The Age-Friendly DC team will compile data from agency reports and community survey results on the dashboard to show progress over time.



Work with agencies and organizations to achieve strategic goals and objectives

Age-Friendly DC partners make it possible to achieve our strategic plan. The Age-Friendly DC Taskforce will connect with government agencies and community based organizations to implement the each action and evaluate outcomes.



Innovate as necessary to be responsive to the shifting needs of the community

Our world is ever changing. As big breakthroughs or challenging circumstances emerge, the Age Friendly DC Taskforce will respond by integrating new objectives or actions into the plan.



Communicate Age-Friendly actions to DC community members and external stakeholders

The Age-Friendly DC Taskforce will regularly share progress on the actions to implement the strategic plan.



Connect with national efforts to transform the country into being Age-Friendly

The Age-Friendly DC Taskforce will collaborate with federal agencies and national organizations to align initiatives and actions that make the country a better place to grow older.

APPENDIX A: DOMAIN DEEP DIVE

Interested in learning more?

Click the domain of interest below for more information, including metrics, partner agencies and community organizations, and other domain working on related actions.



PILLAR ONE: Built Environment



OUTDOOR SPACES
AND BUILDINGS



TRANSPORTATION



HOUSING



PILLAR TWO: Changing Attitudes About Growing Older



SOCIAL PARTICIPATION



RESPECT AND
SOCIAL INCLUSION



CIVIC PARTICIPATION
AND EMPLOYMENT



COMMUNICATION
AND INFORMATION



PILLAR THREE: Lifelong Health & Security



COMMUNITY SUPPORT
AND HEALTH SERVICES



EMERGENCY PREPAREDNESS
AND RESILIENCE*



ABUSE, NEGLECT, AND
UNDUE INFLUENCE*



FINANCIAL SECURITY*



LIFELONG LEARNING*



PUBLIC SAFETY*



CARE PARTNERING*

APPENDIX B: PARTNER ACRONYMS & LINKS

ACRYONYM/NICKNAME	DISTRICT GOVERNMENT AGENCY NAME & LINK
ADRC	Aging and Disability Resource Center
ANCs	Advisory Neighborhood Commissions
CSFA	DC Child and Family Services Agency
DACL	Department of Aging and Community Living
DBH	Department of Behavioral Health
DCBOE	DC Board of Elections
DCCA	DC Commission on Arts and Humanities
DCCPD	DC Commission on Persons with Disabilities
DCFPC	DC Food Policy Council
DC Health	DC Health
DCHR	DC Human Resources
DCPL	DC Public Library
DCPS	DC Public Schools
DDS	Department on Disability Services
DHCD	Department of Housing and Community Development
DHCF	Department of Health Care Finance
DISB	Department of Insurance, Securities, and Banking

APPENDIX B: PARTNER ACRONYMS & LINKS

DDOT	<u>District Department of Transportation</u>
DFHV	<u>Department of For-Hire Vehicles</u>
DGS	<u>Department of General Services</u>
DME	<u>Deputy Mayor for Education</u>
DMHHS	<u>Deputy Mayor for Health and Human Services</u>
DMPED	<u>Deputy Mayor for Planning and Economic Development</u>
DMPSJ	<u>Deputy Mayor for Public Safety and Justice</u>
DOES	<u>Department of Employment Services</u>
DPR	<u>Department of Parks and Recreation</u>
DSLBD	<u>Department of Small and Local Business Development</u>
FEMS	<u>DC Fire and Emergency Medical Services</u>
HSEMA	<u>Homeland Security and Emergency Management Agency</u>
ICH	<u>Interagency Council on Homelessness</u>
MOCAs	<u>Mayor's Office of Community Affairs</u>
MOCRS	<u>Mayor's Office of Community Relations and Services</u>
MOVA	<u>Mayor's Office of Veteran's Affairs</u>
MPD	<u>Metropolitan Police Department</u>
OAG	<u>Office of the Attorney General</u>

APPENDIX B: PARTNER ACRONYMS & LINKS

OCTO	Office of the Chief Technology Officer
OFT	Office of Finance and Treasury
ODR	Office of Disability Rights
ONSE	Office of Neighborhood Safety and Engagement
OP	Office of Planning
OSSE	Office of the State Superintendent of Education
OUC	Office of Unified Communications
OVSJG	Office of Victim Services and Justice Grants
SERVE DC	Mayor's Office on Volunteerism and Partnerships

ACRYONYM/NICKNAME	COMMUNITY ORGANIZATION NAME & LINK
AARP-DC	AARP-DC
ACS	Adult Charter Schools
ALZ	Alzheimer's Association
ARC	American Red Cross
AmeriCorps	AmeriCorps
Arena Stage	Arena Stage
BBB	Better Business Bureau
BBDC	Building Blocks DC

APPENDIX B: PARTNER ACRONYMS & LINKS

Bikeshare	<u>Capital Bikeshare</u>
CCGW	<u>Council of Churches of Greater Washington</u>
Consortium	<u>Consortium of Universities of the Washington Metropolitan Area</u>
CNHED	<u>The Coalition of Nonprofit Housing and Economic Development</u>
DCCI	<u>DC Caregiver Institute</u>
DCFCA	<u>Civic Associations</u>
FCADC	<u>Citizens Associations</u>
DC Central Kitchen	<u>DC Central Kitchen</u>
DC Charters	<u>DC Charter School Alliance</u>
DC Events	<u>DC Events</u>
DC Hunger	<u>DC Hunger Solutions</u>
DCPCSB	<u>DC Public Charter School Board</u>
DCPCA	<u>DC Primary Care Association</u>
FQHC	<u>Federally Qualified Health Centers</u>
Help Age	<u>Grandparents for Mental Health</u>
GWU	<u>GW Center for Aging, Health and Humanities</u>
CCGW	<u>Council of Churches of Greater Washington</u>
Home Care Partners	<u>Home Care Partners</u>

APPENDIX B: PARTNER ACRONYMS & LINKS

DCHA	Housing Authority
Iona	Iona Senior Services
KFF	Kaiser Permanente
LeadingAge DC	LeadingAge DC
Lincoln Theater	Lincoln Theater
Lime	Lime
Monumental	Monumental Sports and Entertainment
Capital Area Food Bank	National Capital Food Bank
NCOA	National Council on Aging
OATS	Older Adults Technology Services
OLLI	Osher Lifelong Learning Institute
DC PAC	Pedestrian Advisory Committee
People of Promise	People of Promise
The Phillips Collection	The Phillips Collection
Produce Plus	Produce Plus
Prosperity Now	Prosperity Now
SOME	So Others Might Eat
Safe at Home	Safe at Home

APPENDIX B: PARTNER ACRONYMS & LINKS

Sibley	Sibley Memorial Hospital
STC	Shakespeare Theater Company
Smithsonian	Smithsonian Institute
SODC	Special Olympics DC
The Beacon	The Beacon Newspaper
TCP	The Community Partnership
Throne	Throne
Uber	Uber
Villages	DC Neighborhood Villages
WABA	Washington Area Bicycle Association
WAMU	American University Radio
Washington Post	The Washington Post
	Wellness Centers
WildTech	WildTech
WIN DC	Washington Interfaith Network
WISERDC	WISER
WMATA	Washington Metropolitan Area Transit Authority

APPENDIX B: PARTNER ACRONYMS & LINKS

ACRYONYM/NICKNAME	FEDERAL GOVERNMENT AGENCY NAME & LINK
AmeriCorp	AmeriCorp
CFPB	Consumer Financial Protection Bureau
DOL	Department of Labor
FACR	Federal Agency of Civil Rights
FEMA	Federal Emergency Management Agency
NPS	National Park Services



Age-Friendly DC

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