

**Age-Friendly DC**

**Block-by-Block Walk**

**311 Instructions**



**If you have an iPhone:**

Download the 311 Mobile App. There are two versions of the app, make

sure you download the one with the tan background

**If you have an Android:**

Go to 311.dc.gov and click log-in.

**To log-in:**

Email: agefriendly@dc.gov

Password: dcblockwalk15

**To submit a request:**

1. Select service type and click next. Most issues we will be reporting will fall under one of the following categories:
* Sidewalk Repair
* Curb and Gutter Repair
* Street Repair
* Traffic signal investigation
* Traffic calming investigation
* Streetlight Repair
1. Make sure GPS location is correct and click next.
2. On the information page, you can choose from the drop down menus or leave blank. Click next.
3. Contact information should already be filled in. If not enter:
* First name: AF
* Last name: DC
* Email agefriendly@dc.gov and click next.
1. Attach photo of the issue and click next.
2. Click Submit.

While out walking, don’t forget to take pictures of one another on the walk and tweet #AFDCwalk #VZDC @AgeFriendlyDC